



for Learning and Skills Attainment

CAAL-Skills Workforce Metrics Dashboard Report 2022

Chapter 16: Conclusion

The California Workforce Development Board (CWDB) assists the Governor in setting and guiding policy in the area of workforce development. The CWDB is responsible for assisting the Governor in performing the duties and responsibilities required by the federal Workforce Innovation and Opportunity Act (WIOA) of 2014. California's <u>Unified Strategic Workforce Development Plan</u> directs its work in providing guidance to the statewide workforce development system.

The production of this report would not have been possible without the ongoing support and participation of the CAAL-Skills partner agencies and the diligent work of the Employment Development Department (EDD) Labor Market Information Division.

This document can be found on the CWDB's website at <u>cwdb.ca.gov</u>

California Workforce Development Board 800 Capitol Mall, Suite 1022 Sacramento, CA 95814 T: 916-657-1440 F: 916-657-1377

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16 Conclusion

This report has presented findings for eleven state and federal workforce programs in California.

Data analyzed in the CAAL-Skills Workforce Metrics Report show that the state's workforce programs are serving a diverse array of participants, including enrollments of women and persons of color at or above labor force levels. In some cases, this may indicate that programs are positively impacting equity in access to job training. It may also reflect existing stratification in the labor market.

Other findings included positive labor market outcomes among participants who completed training, and a higher rate of credential attainment among CalWORKs-enrolled participants in CTE who also received supportive services. Findings also show high rates of employment among participants in ETP and State Certified Apprenticeship.

The process of gathering, compiling, and analyzing the data contained in this report resulted in lessons learned in three discrete areas, each of which is discussed below along with next steps. The report makes use of data in the CAAL-Skills system. Next steps for CAAL-Skills include the following:

16.1 Workforce Metrics Dashboard Portal

- Develop an interactive dashboard web portal accessible to public in accordance with Workforce Data Quality Initiative (WDQI) grant.
- Web portal objectives.
- Providing direct public access to the Workforce Metrics Dashboard Reports (WMDRs).
- Providing comparative analysis of program performance.
- Providing an interactive dashboard which allows users to query information by workforce program, population characteristic, program year, and participant region.

16.2 Migrating Current Infrastructure to Cloud

- Current infrastructure is siloed and not accessible online.
- Migrate the infrastructure to Cloud.
- Support the Cloud First policy (TL 14-04) for all new reportable and non-reportable IT projects.
- Flexible work schedules CalHR guidance on the Emergency Temporary Standards from Division of Occupational Safety & Health (Cal/OSHA) issued on Dec 18th 2020.
- Development of public accessible Workforce Metrics Dashboard portal.
- Provide partners a secure mechanism to exchange workforce metrics data.