

Results Achieved Under the Workforce Innovation and Opportunity Act (WIOA)



Program Year 2020

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Implementation of California's 2020-2023 Unified Strategic Workforce Development Plan

In Program Year (PY) 2020, the California Workforce Development Board (CWDB) continued to work with core, required, and state strategic partners under the Workforce Innovation and Opportunity Act (WIOA) to achieve the vision and goals outlined in [California's 2020-2023 Unified Strategic Workforce Development Plan \(State Plan\)](#).

Due to the COVID-19 global health pandemic, many projects and initiatives were temporarily placed on hold while most government agencies focused on providing critical services to the public. However, as the economy and communities throughout the state began to reopen, the CWDB made a conscious effort to reconnect with its WIOA partners to ensure the state was still making progress towards the vision and goals outlined in the State Plan.

State Plan Vision

California's vision for the future of workforce development is centered on the establishment and growth of a High Road workforce system. This High Road system is focused on meaningful industry engagement and placement of Californians in quality jobs that provide economic security.

Using the High Road vision outlined in the State Plan as CWDB's North Star, the Governor and Legislature made the following state investments during PY 2020:

- Approximately \$100 million to develop new High Road Training Partnership projects.
- Approximately \$50 million to develop new High Road Construction Career projects.
- Approximately \$25 million to develop new Regional Equity and Recovery Partnership projects between Local Workforce Development Boards (Local Boards) and the California Community Colleges.
- Approximately \$20 million to expand the existing Prison to Employment program which is comprised of partnerships between Local Boards and rehabilitative programs within California Department of Corrections and Rehabilitation.
- Approximately \$25 million to expand existing Breaking Barriers to Employment program which is comprised of partnerships between Local Boards and community based organizations (CBOs).

State Plan Goals

The State Plan outlines three main goals as a way to achieve California's High Road vision. These goals are intended to drive policy, procedures, and service delivery across programs at the state, regional, and local levels. The three goals include the following:

- Fostering Demand-Driven Skills Attainment: Aligning workforce and education program content with state industry sectors so that California's employers and businesses are provided with the skilled workforce necessary to compete in the global economy.
- Enabling Upward Mobility for All Californians: Ensuring that workforce and education programs are accessible for all Californians, including those with barriers to employment, by prioritizing investments in marketable skills that will lead to quality jobs that provide economic security.
- Aligning, Coordinating, and Integrating Programs and Services: Economizing limited resources to achieve scale and impact by ensuring workforce and education programs that operate with common goals work in close collaboration towards a coherent and unified strategy.

The State worked with its WIOA partners in PY 2020 to issue new and updated Workforce Services Directives (WSDs) so operational guidance was aligned with and furthered the three goals outlined in the State Plan. The new and updated WSDs include the following:

- [WSD 20-01: WIOA Regional Planning Units](#)
- [WSD 20-02: Calculating Local Area Performance and Nonperformance](#)
- [WSD 20-03: Audit Requirements](#)
- [WSD 20-05: Regional and Local Planning Process for PY 21-24](#)
- [WSD 20-06: Local Area Subsequent Designation and Local Board Recertification](#)
- [WSD 20-08: AJCC Comprehensive and Affiliate/Specialized Certification](#)
- [WSD 20-13: COVID-19 WIOA Waiver Guidance](#)

Coordination with WIOA Titles II and IV

The CWDB coordinated with the California Department of Education (CDE) and the California Department of Rehabilitation (DOR) in the development of the PY 2020 WIOA Annual Report Narrative. While the CDE provided no further feedback on the narrative, the CWDB is engaging in discussions with the CDE on opportunities to improve adult education outcomes through the CAAL-Skills projects. The DOR provided the following:

The DOR recently received a grant opportunity from the Rehabilitation Services Administration for \$18.33 million over five years for an innovative project to focus on underserved communities, including people with intellectual and developmental disabilities on a sector-based strategy model. The DOR is partnering with the CWDB on this effort.

The DOR also received \$2 million in state funding to partner with the California Department of Developmental Services on initiatives targeting employers to increase their hiring of people with disabilities (PWD). The strategy is that disability is part of diversity and the disability community will use its buying power to frequent businesses that hire PWD, much like other employer efforts targeting diverse communities, such as women-, black-, and LGBTQ+ consumers.

The CWDB is continuing its efforts to collaborate with the DOR to develop opportunities and strategies, including developing webinars and trainings, to build awareness of PWD within the workforce development system and to try to move them into employment.

National Dislocated Worker Grants

The National Dislocated Worker Grants (NDWG) are awarded by the DOL to address large, unexpected layoff events and areas where employment is negatively impacted by disasters or emergencies. The NDWGs were formerly known as National Emergency Grants (NEG) under the Workforce Investment Act. There are three types of NDWGs: Disaster Recovery, Employment Recovery, and Unique.

A Disaster Recovery NDWG emergency application may be submitted when public assistance eligibility for disaster recovery is declared from a federal agency, such as the Federal Emergency Management Agency (FEMA). Disaster Recovery NDWGs are used to fund temporary jobs to clean up and repair disaster damage in FEMA-designated counties. Disaster Recovery NDWG participants typically are workers dislocated by this or other disasters, long-term unemployed individuals, or small business owners whose operations were

significantly disrupted by the disaster. These temporary jobs pay for labor to clean up and repair disaster damage, helping to put the economic potential back to its pre-disaster condition, and provides immediate income for affected workers, reducing the burden on public assistance funds and preserving participants' sense of pride and dignity.

Employment Recovery NDWGs provide resources to states and other eligible applicants to respond to major economic dislocations, such as large, unexpected layoff events that cause significant job losses. The three types of qualifying events include (1) Mass Layoff or Plant Closure; (2) Industry-Wide Layoffs; and (3) Community Impact (multiple small dislocations occurring over a period of up to 12 months that have significantly increased the number of unemployed individuals in a regional or local workforce area). Employment Recovery NDWGs provide employment and training assistance to dislocated workers and other eligible participants.

Unique NDWGs are special grants periodically offered by the DOL to test new concepts for workforce services delivery or to meet widespread extraordinary needs in particular sectors. Many Rapid Response orientation attendees are provided information and referrals to NDWGs for training and career services to enhance the dislocated worker's employability for increased wages. NDWG participants are often co-enrolled in adult, dislocated worker, or youth formula funds as appropriate to maximize benefits to the participants.

[2018 Carr Fire Disaster National Dislocated Worker Grant](#)

In June through August 2018, a series of fires raged across Northern California. These fires included the Carr, Delta, Hat, and Hirz Fires burning throughout Shasta County and causing minor damage in Siskiyou and Trinity Counties; the Carr Fire was notable because of its near-total destruction of the Whiskeytown Lake National Recreation Area and more than 1,000 homes in Redding and the surrounding communities. The DOL awarded \$6 million to the Employment Development Department (EDD) to help clean up and repair Shasta County. The period of performance is from August 20, 2018, through December 31, 2021. One hundred fifty participants were served through June 30, 2021.

[2018 Trade and Economic Transition National Dislocated Worker Grant](#)

In August 2018, the DOL announced a grant to help workers impacted by the ongoing trade war with China transition into new in-demand fields. The EDD applied for and received nearly \$8 million to assist workers. This is the only unique NDWG the EDD is administering at this time. The period of performance for this grant is October 1, 2018, through September 30, 2021. One thousand four hundred sixty three participants were served through June 30, 2021.

[2018 National Health Emergency Related to the Opioid Crisis Disaster National Dislocated Worker Grant \("2018 Opioid NDWG"\)](#)

In September 2018, the US Department of Health and Human Services issued a declaration for every county in the United States for the damage caused by the ongoing opioid epidemic. The EDD applied for and received nearly \$4 million in funding to help remediate the damage caused by the crisis through a combination of temporary jobs and workforce development funds. The temporary jobs are to alleviate suffering related to the crisis. The workforce development is to either assist people directly impacted by opioid abuse to retrain into new skills, or to develop workers with skills to help alleviate the crisis. The period of performance for this grant

is October 1, 2018, through March 31, 2022. Two hundred thirty nine participants were served as of June 30, 2021.

2018 Megafires Disaster National Dislocated Worker Grant

On November 8, 2018, three fires erupted in Northern and Southern California. In Butte County, the Camp Fire destroyed the town of Paradise and communities of Centerville, Concow, and Pulga, and damaged the communities of Helltown and Magalia; more than 14,000 homes and 10,000 other structures were destroyed and more than 27,000 residents displaced. In Ventura and Los Angeles Counties, the Hill and Woolsey Fires started as well; the Hill Fire destroyed four homes, and the Woolsey Fire destroyed more than 1,500 homes and other structures. As a result of these fires, the DOL awarded the EDD \$44 million to provide temporary jobs and workforce development to impacted residents. The period of performance for this grant is December 6, 2018, through December 31, 2022. Two thousand three hundred forty three participants were served as of June 30, 2021.

2019 Severe Winter Storms Disaster National Dislocated Worker Grant

Throughout February 2019, a series of severe storms and two atmospheric rivers struck California, causing widespread flooding, mudslides, and other destruction to the land and infrastructure. As a result, the DOL awarded the EDD \$8.8 million for temporary jobs to provide clean-up and repair storm damage. The period of performance is from May 1, 2019, through June 30, 2022. Two hundred one participants were served as of June 30, 2021.

2020 COVID-19 Disaster Recovery National Dislocated Worker Grant

On January 31, 2020, the Secretary of Health and Human Services (HHS) declared a public health emergency as a result of the global spread of COVID-19. FEMA followed with a major disaster declaration on March 22, 2020. Due to the risk of the disease spreading, many public facilities temporarily closed in order to slow the spread and await safety guidelines from the Center of Disease Control (CDC). In order for public facilities to re-open, departments will need to implement heightened safety measures including enhanced cleaning and sanitization of all public and employee accessed spaces and implementing social distancing. As a result, the DOL awarded the EDD \$12 million for temporary jobs to provide clean up and sanitization of public spaces, to conduct contact tracing, and provide humanitarian aid; and for provision of re-employment services. The period of performance is from April 10, 2020, to March 31, 2022. Seven hundred forty five participants were served as of June 30, 2021.

2020 COVID-19 Employment Recovery National Dislocated Worker Grant

As a result of COVID-19, the resulting stay at home orders, and social distancing guidelines, businesses across industries throughout California have faced unprecedented layoffs. Some of the first and hardest hit businesses were in the leisure and hospitality sectors with hotels, restaurants, tourist attractions, and entertainment venues facing layoffs and closures. Personal care businesses including salons and spas, retail shops, and other public facing businesses were also hit especially hard, affecting self-employed individuals and business owners across the state. As a result, the DOL awarded the EDD \$12.4 million to assist impacted workers. The period of performance is from April 10, 2020, to March 31, 2022. One thousand five hundred twenty four participants were served as of June 30, 2021.

[2020 August Wildfires Disaster National Dislocated Worker Grant](#)

On August 16, 2020, lightning strikes across the State of California started more than 600 fires during a severe heat emergency. While most were kept relatively small, several fires grew extremely quickly, with fire complexes growing to some of the largest wildfires in state history, including the largest Complex Fire (August Complex). As a result of these fires, the DOL awarded the EDD \$6.8 million to provide temporary jobs and workforce development to impacted residents. The period of performance is from August 24, 2020, to September 30, 2022. Seventy one participants were served as of June 30, 2021.

[2020 September Wildfires Disaster National Dislocated Worker Grant](#)

Dozens of wildfires ravaged the State of California from September through November of 2020, including the largest single fire in state history (Creek Fire). As a result of these fires, the DOL awarded the EDD \$24.7 million to provide temporary jobs and workforce development to impacted residents. The period of performance is from November 1, 2020, to December 30, 2022. As of June 30, 2021, 1 participant has been served. The grant experienced a delayed launch due to evolving COVID-19 restrictions, and is expected to increase enrollments in the PY 2021.

Sector Strategies and Career Pathways

[Workforce Accelerator Fund \(Accelerator\) 9.0](#)

The Workforce Accelerator 9.0 Grant Program -funds projects that test innovative strategies for an equitable recovery to impact economic and racial equity by creating pathways to quality jobs for workers from disadvantaged or low-income communities. Accelerator 9.0 is consistent with past Accelerator Initiatives but also departs from them in important ways. In the context of the High Road Approach, Accelerator 9.0 seeks projects that blend innovative approaches to the following three program areas in ways that can be scaled and replicated:

- Make high-growth job into better jobs by working with employers to improve job quality.
- Create income security and/or upward mobility for current workers.
- Connect or “bridge” workforce programs directly to where the quality jobs are.

These efforts do not create or reinforce service delivery or funding silos, but rather aim to result in strategies that take a new or unique approach to equitable recovery alongside workforce pipeline gaps, which can be applied, replicated or scaled to create broader impact and system improvement.

Funding Allocation: \$7,311,412.00

Applications Received: 95

Total Ask: \$22,724,643.00

Total Leverage on Ask: \$28,427,263.11

Awards: 20 Projects and one TA

TOTAL: \$7,311,412.00

Grant Period: June 1, 2020 – December 31, 2022

[Award Announcement](#)

For more information, visit the [Workforce Accelerator Fund](#) initiative page.

Regional Plan Implementation (RPI)

In 2014, the CWDB embarked upon the SlingShot Challenge, an effort to accelerate income mobility through regional collaboration. Local Boards developed SlingShot regions to work with industry, education, labor, workforce and economic development leaders to identify and solve regional employment challenges. The federal WIOA gave statutory relevance to the SlingShot initiative requiring States to designate Regional Planning Units (RPIs) aligned with regional labor markets and requiring regional workforce plans to facilitate the implementation of sector strategies, the coordination and alignment of service delivery systems, the pooling of administrative costs, and the collective development of shared strategies among regionally organized Local Boards. In 2020, the RPI funding was used to support the following efforts:

- Advancing equity through education, policy development, and promoting job quality and High Road employment practices;
- Advancing digital inclusion and access through partnership, broadband access, digital skills and access to equipment;
- Post COVID-19 and Post-Disasters economic analysis and planning;
- Use of technology to develop dashboards and track data to increase access for job-seekers and employers using virtual services;
- Development of regional workforce leadership; and
- Regional efforts to develop and build capacity and provide professional development for workforce partners and staff.

2020-2021 Funding Allocation: The \$4,940,000 Regional Plan Implementation/Slingshot 4.0 funds were distributed to the 15 RPIs. Of this amount, \$200,000 was allocated to outside agencies for Technical Assistance and Evaluation.

Grant Period: April 1, 2021 – September 30, 2022

For more information, visit the [Regional Plan](#) initiative page.

High Road Construction Career (HRCC): SB1 Program

The Road Repair and Accountability Act (RMRA) of 2017 ([Senate Bill 1, Chapter 5, Statutes of 2017, Senator Beall](#)) invests billions of dollars annually to fix and maintain California's transportation infrastructure. The CWDB received \$25 million (\$5 million annually for five years) to establish a pre-apprenticeship training program, beginning in 2019.

The purpose of the HRCC: SB1 Program is to develop and support of a system of regionally based pre-apprenticeship training partnerships to connect disadvantaged workers to long-term middle-class careers through state-approved apprenticeships. Dedicated funding for regional HRCC pre-apprenticeship partnerships serves many purposes that benefit California's transportation systems and other infrastructure investments, including the following:

- Develops a skilled construction workforce that ensures delivery of high-quality infrastructure projects, maximizing the economic benefits of those projects;
- Increases access to state-approved apprenticeship in the building and construction trades – the best-in-class form of skills training for industry and workers;

- Emphasizes serving underrepresented and disadvantaged workers thereby diversifying the trades and supporting future recruitment and retention;
- Establishes models of worker, management, government collaboration that jointly anticipates, plans for, and addresses the future of work.

In the first two years, the CWDB was charged to engage with stakeholders, develop and publish [SB1 Workforce Guidelines](#).

Funding Allocation: Up to \$14 million

The state was divided into twelve regions (based on Building and Construction Trade Council jurisdictions) and one application per region was accepted. Eleven (11) regions applied (regions 9 & 11 submitted a joint-application) covering the entire state of California.

Total Funding Request: \$13,508,490.84

Total Leverage: \$16,397,914.37

Grant Period: September 1, 2020 – August 31, 2022

[Award Announcement](#)

The State Building Trades Council was awarded to provide Technical Assistance.

For more information, visit the [High Road Construction Careers](#) initiative page.

High Road Initiatives

High Road Training Partnerships

In fiscal year (FY) 2019-20, the Legislature appropriated \$30 million from the [Greenhouse Gas Reduction Fund \(GGRF\)](#) to the CWDB for its two primary High Road workforce development programs: \$10 million for High Road Construction Careers (HRCC) and \$20 million for High Road Training Partnerships (HRTTP). Unfortunately, due to economic uncertainty created by the COVID-19 pandemic, many cap-and-trade auction allowances went unsold in 2020, ultimately resulting in \$4.4 million reduced funding in FY 2019-20 and a zero funding in FY 2020-21.

With the allocated funding, the CWDB launched the Low Carbon Economy Workforce grant program as part of the suite of California Climate Investments (CCI) funded through GGRF. In PY 2020, the CWDB awarded more than \$10 million to HRTTP projects, and an additional \$8.9 million was released in October 2020 through an open competitive solicitation. Additionally, the CWDB awarded \$5.6 million to HRCC projects in climate-impacted sectors and industries.

Using these investments, the CWDB was able to build upon the best practices identified from previous WIOA discretionary funding to design, develop, implement, and/or advance model HRTTPs that address critical issues of equity, job quality, and environmental sustainability in a variety of industries, including electrical vehicle manufacturing, hospitality, healthcare, distribution and logistics, energy storage, long-term care, agriculture, clean mobility, offshore wind, and forestry.

The CWDB received funding from the EDD, which was awarded in PY 2020 by the U.S. Department of Education through the Education Stabilization Fund-Reimagine Workforce Preparation (ESF-RWP) Grant Program as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

The ESF-RWP Grant Program provides support to help states most impacted by COVID-19 create or expand short-term education and training opportunities or career pathways programs. Working in conjunction with education partners, the H RTP and HRCC framework proved to be a natural fit.

As the impact of the COVID-19 and economic crisis continues to reverberate in multiple industries, H RTPs have demonstrated to be proven responses to industry needs. The solutions generated are tailor-made and fine-tuned based on those needs. In addition, because H RTPs can operate at scale across multiple employers/unions in one industry or across multiple geographies/statewide, the impact is often amplified. Early investments provided a glimpse of the impact of future benefits as H RTPs demonstrated problem-solving capability for the State.

The responsive solutions H RTPs are able to develop and implement provide proven strategies for achieving equitable recovery and addressing immediate needs in the real world where workers and their families live and where businesses operate. Because the workforce of many H RTPs is highly diverse, the impact they can make on improving equity is significant for the communities that will need effective solutions the most as they have been hardest hit.

Building Skills Partnership (BSP), an established H RTP and a joint effort between the Service Employees International Union-United Service Workers West (SEIU-USWW) and major commercial buildings and janitorial companies, specializes in designing workforce development approaches for immigrant workers. As the COVID-19 pandemic began to affect California, BSP quickly pivoted its traditional programming for property service workers and began an extensive outreach campaign to offer workers information on COVID-19 and various community resources. Additionally, H RTP partners convened to develop a certification course that would include worker health and safety guidelines as well as new cleaning processes that protect worker and public health. The Infectious Disease Certification Program, a specialized certificate, allowed property services workers to immediately respond to the safety and health needs brought about.

In a downturn economy, workforce training programs are obvious solutions to counter-cyclical economic trends. When the magnitude and urgency of the need is as great as it is right now, this H RTP approach ensures greater effectiveness with whatever investments are made to upskill and re-tool workers for the needs ahead. This is much more effective than trying to engineer training solutions from outside the industries themselves. It also allows workers and employers to shape what may be needed for any new jobs and specializations to better compete on the high road going forward.

Funding Allocation: \$20,000,000.00

Closed Solicitation	Open Solicitation
Applications Received: 17	Applications Received: 27
Total Award: \$10,106,680.00	Total Award: \$8,935,865.99
Total Leverage on Ask: \$8,467,367.35	Total Leverage on Ask: \$ 12,286,647.43
Awards: 11	Awards: 11

Grant Period: January 1, 2021– December 31, 2022	Grant Period: June 1, 2021-March 31, 2023
Technical Assistance Awards: 2	\$957,454.00

For more information, visit the [High Road Training Partnership](#) initiative page.

High Road Construction Careers

The CWDB oversees a suite of investments and policy initiatives to advance construction careers as a reliable pathway to the middle class for disadvantaged Californians. The High Road Construction Careers (HRCC) program prioritizes partnerships that link local building and construction trades councils to workforce boards, community colleges, and community-based organizations, creating structured pathways — with a standard core curriculum and critical supportive services — to state-certified apprenticeships in a variety of crafts. These efforts build systems and policies that directly advance the State Plan goals of equity (access to skills and economic opportunity) and job quality (connections to careers with decent wages and benefits).

In addition to the [Senate Bill 1 \(Chapter 5, Statutes of 2017\)](#) funding, HRCC is also funded \$10 million annually by the GGRF, which is subject to the Legislature’s annual appropriations process and the availability of revenue in the GGRF. A solicitation for \$5.6 million was released in the winter of 2020 and awarded to eight projects throughout the State.

Funding Allocation: \$5,600,000.00

Applications Received: 8

Total Ask: \$5,594,339.65

Total Leverage on Ask: \$2,368,425.00

Awards: 8 Regional Projects

Grant Period: June 1, 2021 – March 21, 2023

[Award Announcement](#)

For more information, visit the [High Road Construction Careers](#) initiative page.

Education Stabilization Fund – Reimagine Workforce Preparation (ESF-RWP)

The EDD, in conjunction with the CWDB and the Labor and Workforce Development Agency (LWDA), applied for and received a U.S. Department of Education, ESF-RWP grant. The funding source for the ESF-RWP grants is the Coronavirus Aid, Relief, and Economic Security Act (CARES Act).

Short term educational programs or career pathways will lead to certificates, badges, micro-credentials, licenses, or other workplace-relevant credentials that respond to the needs of employers is a requirement for these funds. The H RTP and HRCC frameworks were a natural fit with the addition of required education partners at the project level.

Funding Allocation: \$14,400,000.00

Total Award: \$12,503,276.79

Total Leverage from Projects: \$2,383,643.00

Awards: 5 High Road Projects

Grant Period: April 1, 2021- March 21, 2023

[Award Announcement](#)

Effectiveness in Serving Employers

California elected to report on the following two proposed measures: (1) Repeat Business Customers; and (2) Retention with the Same Employer. California did not have a state-established measure in PY 2020.

- Repeat business customers rate is 21.0% (31,631 establishments).
- Retention with the same employer is 57.3% (103,608 participants).

CWDB Approach to Assessment and Evaluation

As described in the State Plan, the CWDB is engaged in an extensive assessment of the different state and federal programs it oversees. The assessment usually takes two forms: (1) a descriptive analysis of the efficacy of the implementation of the different grants and programs; and (2) an evaluation of the impacts the different grants and programs have on the workforce development system. Typically, the program assessment is either conducted by (a) external third-party evaluators; or (b) CWDB research specialists. For each program assessment conducted by a third party evaluator, a CWDB research specialist acts as a conduit for data collection, research design, and outcome specifications between the third-party evaluator, CWDB leadership, and relevant program staff.

The CWDB Research and Evaluation Team has recently been completing interim and final reports for CWDB grants and programs mandated by state and federal legislation. It is anticipated that the CWDB Research and Evaluation Team will be engaged in bringing program evaluation in-house. Moreover, the CWDB Research and Evaluation Team is beginning to develop a common evaluation framework to assess the collective impact of all CWDB grants and programs.

The general and broad questions that all CWDB assessments and evaluations seek to answer are:

- Are the workforce development trainings that are provided through the different CWDB grants and programs effective overall and for various sub-populations?; and
- Do participants in workforce development trainings that are provided through the different CWDB grants and programs have their outcomes improved when it comes to employment and wages?

Whether the assessment is conducted by third-party evaluators or by CWDB research specialists, the general approach taken to answer the above questions is to undertake both quantitative and qualitative analyses, applying the most appropriate research design using a mixed-methods statistical approach that involves a combination of in-depth interviews, surveys, document analysis, and inferential statistics. The following provides a list of ongoing program evaluation and assessment activities initiated, developed, or partially completed during PY 2020 by the CWDB to meet state and federal legislative requirements. The Appendix provides additional information and summarizes each of the individual research and evaluation projects.

High Road Training Partnership: California Climate Investments

Cost of Evaluation: \$463,054

Cohort A

Status: In Progress

Start Date: April 1, 2021
Expected Completion Date: March 31, 2023

Cohort B

Status: In Progress
Start Date: June 1, 2021
Expected Completion Date: March 31, 2023

High Road Construction Careers: SB1

Cost of Evaluation: \$700,000
Status: In Progress
Start Date: September 1, 2020
Expected Completion Date: August 31, 2022

Education Stabilization Fund-Reimagine Workforce Preparation (ESF-RWP)

Cost of Evaluation: Conducted Internally
Status: In Progress
Start Date: April 1, 2021
Expected Completion Date: March 31, 2023

Regional Plan Implementation (RPI) 3.0

Cost of Evaluation: \$310,000
Status: In Progress
Start Date: May 1, 2020
Expected Completion Date: March 31, 2022

Regional Plan Implementation (RPI) 4.0

Cost of Evaluation: \$299,868
Status: In Progress
Start Date: April 1, 2021
Expected Completion Date: February 20, 2023

America's Job Center of California (AJCC)

Cost of Evaluation: \$750,000
Status: In Progress
Start Date: November 1, 2020
Expected Completion Date: April 30, 2022

CAAL-Skills Workforce Metrics Dashboard

Cost of Evaluation: Conducted Internally
Status: In Progress
Start Date: December 1, 2018
Expected Completion Date: December 31, 2021

CAAL-Skills Impact Study

Cost of Evaluation: \$500,000

Status: In Progress
Start Date: March 1, 2019
Expected Completion Date: June 30, 2022

Prison to Employment (P2E) Initiative

Cost of Evaluation: \$500,000
Status: In Progress
Start Date: January 1, 2021
Expected Completion Date: June 30, 2023

Breaking Barriers to Employment Initiative (AB 1111)

Cost of Evaluation: \$299,990.23
Status: In Progress
Start Date: April 1, 2020
Expected Completion Date: May 31, 2022

Workforce Accelerator Fund (WAF)

Cost of Evaluation: Conducted Internally
Status: In Progress
Start Date: October 1, 2021
Expected Completion Date: June 30, 2024

[Coordination Efforts with Core Programs, State Agencies, and Local Boards](#)

Five of the aforementioned assessments – CAAL-Skills, AJCC, RPI, P2E, and AB 1111 – involve obtaining quantitative and qualitative data from core programs, state agencies, RPUs, and Local Boards as well as County Board of Supervisors (CBOs). For RPI and P2E, the grantees include RPUs; and for AB 1111, the grantees are a partnership between CBOs and Local Boards, with CBOs being the lead grantees. On the AJCC assessment, the CWDB and its third-party program evaluators work with the California Workforce Association to collect qualitative data from a select group of Local Boards and quantitative data from all 45 Local Boards.

For CAAL-Skills, the data collection, research design, and outcome specifications involves a number of WIOA required partners and other agencies. These partners are: WIOA Title I Adult; WIOA Title I Dislocated Worker; WIOA Title I Youth; WIOA Title II; WIOA Title III Wagner-Peyser; WIOA Title IV; CalWORKs (California's version of the federal Temporary Assistance for Needy Families Program); CalFresh E&T (California's version of the Supplemental Nutrition Assistance Program, Employment and Training Program); Trade Adjustment Assistance; Incumbent Worker Training accessed through the California's Employment Training Panel program; State Certified Apprenticeship; Career Technical Education programs at the California Community Colleges; and rehabilitative programs at the California Department of Corrections and Rehabilitation and the Prison Industry Authority.

[Completed Evaluation and Related Reports](#)

In PY 2020, the [RPI 2.0 Evaluation Report](#) was completed by the Corporation for a Skilled Workforce and submitted to the CWDB, which can be found on the [Regional Plan Implementation](#) initiative page. Other evaluation efforts are ongoing.

Continuous Improvement Strategies Utilizing Results from Studies and Evidence-Based Practices

Based on preliminary unpublished findings from the aforementioned assessments, California will do the following:

- Over the past year, the CWDB has put in place an internal research and evaluation team, who are Ph.D. trained social scientists and are well-versed in the techniques and tools to conduct full-scale evaluations. Prior to hiring these researchers, the CWDB either worked with third-party evaluators, or at a minimum, provided technical assistance with regard to data collection for compliance purposes. Therefore, the state will separate what is technical assistance from what is assessment and evaluation, which becomes critical for developing and implementing evidence-based research designs.
- The CWDB is exploring the possibility of developing a public web portal. The web portal will be a .Net web application that communicates, initially with the CAAL-Skills databases, and then more broadly with other state and federally funded grants and program, which should enable the general public to access the CWDB's reporting information without any latency. The CAAL-Skills version of the public web portal is a federal mandated high priority to be completed by June 2022 and would require the environment and the existing data to be migrated to cloud.
- Synthesize H RTP efforts to bring together local, state, private, and public entities to provide "one-stop" services to Californians in search of employment opportunities, work-related training, and education, while also serving as a resource to connect employers with qualified workers.
- The CWDB will continue to refine its role as the point agency in order to facilitate multi-departmental interagency data sharing designed to display the analysis of labor market outcome data for workforce, education, and related human service program participants, thus by server as the repository for forthcoming education and workforce development projects.
- The CWDB is mandated to start a joint application design and data sharing between community colleges for H RTPs and HRCCs. This task involves collecting the data from the community colleges and importing the data to internal data store and further process the data based on the predefined business rules and generate dynamic, static and interactive business reports. This project is currently in the design stages and needs to be developed in the cloud environment for all CAAL-Skills technical and business staff to access and generate timely reports.
- Legislation passed in 2019 called for the establishment of a statewide, longitudinal data system for California. The CWDB Research and Evaluation Team is tasked with the proposed Cradle-to-Career Data System that aims to link existing education, workforce, financial aid, and social service information to better equip policymakers, educators, and the public to address disparities in opportunities and improve outcomes for all students throughout the state. The program will help agencies plan for and improve educational, workforce, and social services programs along with supporting the research on improving policies from birth through career. This project is currently in the design stages, focusing on K-12 and post-secondary education first, and then linking up to workforce and employment data. The need to develop CAAL-Skills in the cloud environment would allow for CAAL-Skills to interface with the Cradle-to Career project so that CWDB is able to access and combine education and workforce data, and be able to generate reports in a timely manner.

The state will continue to emphasize the use of demand-driven skills attainment as a means to facilitate upward mobility for populations with barriers to employment. To build the regional skills infrastructure connecting program participants to good jobs in growth sectors requires partnerships that align programs and coordinate services, including supportive services, across programs and funding streams. The CWDB will

continue to prioritize activities designed to help achieve the State Plan’s three primary policy objectives: (1) demand-driven skills attainment; (2) upward mobility for populations with barriers to employment; and (3) program alignment.

To summarize, through the development of the web portal, the CWDB can serve as the repository of, and more easily facilitate the display and analysis of labor market outcome data for workforce, education, and related human service program participants in current and future CWDB workforce development projects. Besides receiving federal WIOA funding, the CWDB has received a significant level of state funding, all requiring some form of assessment and evaluation. Moreover, the lessons being learned from the completed and current set of assessments has led the CWDB to reexamine the data collection processes, research designs, and education and employment outcomes specifications. The CWDB intends to have the program-specific evaluations summarized above done in-house and move towards developing a common evaluation framework to assess the collective impact of all workforce development programs in California.

State Efforts to Provide Data, Survey Responses, and Timely Site Visits for Federal Evaluations

California collaborated with the DOL to coordinate two Enhanced Desk Monitoring Reviews (EDMR) in August of 2020 for the 2018 Megafires National Dislocated Worker Grant (NDWG) and the 2018 Opioid National Health Emergency (NHE) NDWG. The EDMRs included collecting documentation and convening interviews with Project Operator staff, participants, and employer partners. The review of Project Operators for the 2018 Megafires NDWG included The Northern Rural Training and Employment Consortium (NoRTEC), Northern California Indian Development Council (NCIDC), and La Cooperativa Campesina de California. The review of Project Operators for the 2018 Opioid NHE NDWG included Merced County Workforce Development Board and Humboldt County Workforce Development Board.

Additionally, California collaborated with the DOL Office of Inspector General (OIG) contractor the Lopez Group in December 2020 to assist with their audit of the DOL Employment and Training Administration’s oversight of the 2020 COVID-19 Disaster Recovery and Employment Recovery NDWGs, by coordinating and fulfilling document requests made to both the EDD and the 41 total Project Operators.

Performance Accountability System

Performance Deficiencies

The state did not meet the negotiated goals for the employment rate measures, or for Youth Credential Attainment. The following tables and narrative provide information regarding these measures.

Employment Rate (Q2) – Employment in the second quarter after exit

	Negotiated	PY 2020 Quarter 1	PY 2020 Quarter 2	PY 2020 Quarter 3	PY 2020 Quarter 4	Total
Adult	67.0%	69.6%	58.3%	57.3%	58.2%	60.9%
Dislocated Worker	71.9%	74.6%	65.1%	60.7%	53.9%	63.0%
Youth	71.0%	70.3%	64.0%	62.9%	65.4%	66.0%
Wagner-Peyser	61.4%	60.6%	50.3%	45.7%	56.7%	52.8%

Employment Rate (Q4) – Employment in the fourth quarter after exit

	Negotiated	PY 2020 Quarter 1	PY 2020 Quarter 2	PY 2020 Quarter 3	PY 2020 Quarter 4	Total
Adult	66.0%	67.9%	57.0%	60.0%	58.4%	60.3%
Dislocated Worker	72.5%	70.7%	65.0%	66.1%	63.6%	66.5%
Youth	71.0%	67.4%	62.3%	65.7%	64.9%	64.9%
Wagner-Peyser	62.0%	60.2%	55.4%	53.4%	52.3%	55.6%

For PY 2020, the Employment Rate in the Second Quarter after Exit (Q2) measure is looking at program participants who exited between 7/1/2019 and 6/30/2020 and are employed in the second quarter after exit (1/1/2020 – 12/31/2020). Similarly, the Employment Rate in the Fourth Quarter (Q4) after Exit measure is looking at program participants who exited between 1/1/2019 and 12/31/2019 and are employed in the fourth quarter after exit (1/1/2020 – 12/31/2020).

As shown in the tables above, the actual rates in the first quarter of the PY are on target to meet the negotiated rates for all programs. This trend coincided with California's record low unemployment rate of 3.9% in January 2020. By the spring of 2020, the impact of the novel coronavirus (COVID-19) pandemic on California's economy raised the unemployment rate to 16.4% in May 2020. Ultimately, the monthly average unemployment rate for 2020 was 10.1%, which is reflected in the significant drop in the employment rate for those reflected in the second quarter of PY 2020, and then the steady decline in the quarters after. As California recovers from the pandemic and the unemployment rate decreases, we expect to see an increase in the employment rates for all programs.

The Youth program attained a 59.8% for the Credential Rate, which was just short of the negotiated rate of 60.0%. California continues to work to improve the rate for this measure.

Common Exit Policy

The state currently has a common exit policy that includes the following United States Department of Labor (DOL) Employment and Training Administration (ETA) funded programs: Title I Adult, Title I Dislocated Worker, Title I Youth, Title III Wagner-Peyser, National Dislocated Worker Grants, Trade Adjustment Assistance, and two National Farmworker Jobs Program grantees – California Human Development and Employers Training Resource. The state's case management system, CalJOBS, considers all of these programs, and automatically applies a common program exit when the participant has not received a qualifying service for 90 consecutive calendar days and there are no future services planned. When a common exit is applied, the system retroactively sets the program exit date to the date of the last qualifying service provided to the program participant. Please note that CalJOBS does not include self-service, information-only activities, or follow-up services when determining the common exit date.

Negotiated Performance Levels

In September 2020, the Local Areas negotiated and reached agreement with the Governor on local performance levels for PYs 2020 and 2021. The objective of the negotiations process is to define local performance targets that are aligned with current economic indicators, reflect local service strategies and achievements, while at the same time building on the overall system goal of continuous improvement for

clients and customers, providing the greatest return on workforce investments, and enabling the regional planning implementation of WIOA by providing industry-relevant skills attainment framework for individuals with barriers to employment.

As the primary contact for performance negotiations, the EDD negotiated performance goals for all 45 Local Areas through their designated RPU using the state level goals as a baseline for negotiations, as well as other analytical tools and resources that helped establish representative performance levels, such as the statistical adjustment model (SAM) provided by DOL ETA with Local Area data input into the model. Local Areas came to agreement within their RPUs on a method for negotiating collectively. If an RPU is a single Local Area, then that Local Area is solely responsible for regional negotiations. Local Areas within an RPU may develop their own collective method and provide proposed adjusted levels of performance. The Local Area negotiated goals can be found in [Workforce Services Information Notice 20-15](#).

Data Validation

The following provides the state's draft policy that was used to conduct data validation for PYs 2019 and 2020 prior to the submission of the PY 2020 WIOA Annual Performance Report. Data validation activities can be categorized into two categories: (1) data element validation; and (2) data integrity practices.

1. Data Element Validation (DEV)

The EDD utilized the CalJOBS Participant Individual Record Layout (PIRL) Data Sampling tool to identify the participant records to validate. The PIRL Data Sampling tool utilizes the data submitted to the DOL via the most recent complete quarter's certified PIRL file to randomly pull sample files for DEV. Each PY, DEV will include data for both active program participants, as well as participants who exited with reported outcomes in the PY. The DEV cohorts align with the Periods of Performance Reporting Cohorts chart in [WSD 19-03: Performance Guidance](#).

The PIRL Data Sampling tool enables samples to be targeted to specific barrier(s), service(s), or general (all records). The targeted barriers and services may change based on priorities, or identified areas of improvement.

The following table provides the number of cases that must be selected from each program. The sample size was calculated using a confidence level of 95% and a confidence interval of 15. When determining the sample size, the EDD will utilize each program's participant levels for the corresponding PY.

Active Program Participant Population Size	Sample Size
0-14	All Records
15-19	14
20-29	18
30-49	23
50-99	30
100-199	35
200-299	37
300-399	39
400-499	39
500-599	40
600-699	40
700-799	41
800-899	41
900-999	41
1,000-4,999	42
5,000-9,999	43
10,000+	43

To facilitate the collection of program files, program staff were provided the list of CalJOBS State IDs (unique identifier) included in their sample a minimum of ten business days prior to DEV being conducted.

For each program participant, an applicable data element is scored as a pass or fail for DEV. Each data element supported by applicable documentation is scored as a “pass,” whereas any data element not supported by the appropriate documentation is scored as a “fail.” If a participant’s file is unable to be located, all applicable data elements will be listed as a “fail.” Additionally, if the source documentation is illegible, the data element will be listed as a “fail.”

There are two types of error rates: Total Program Error Rate, and Single Data Element Error Rate. Technical assistance will be triggered for any program if the error rate is above 5.0% for the total program, or for a single data element. The consideration of the Total Program Error Rate, as well as the Single Data Element Error Rate enables the EDD to identify DEV error trends as a whole, as well as by data element to ensure the appropriate technical assistance can be provided to the program, and incorporated into annual data validation training, as needed.

For PY 2019, the EDD conducted DEV on the WIOA Title I Adult, Dislocated Worker, and Youth, and Wagner-Peyser core programs. The PY 2020 DEV expanded to also include the TAA, Jobs for Veterans State Grants (JMSG), and National Dislocated Worker Grants (NDWG). The EDD conducted data validation virtually for PYs 2019 and 2020. As the first round of DEV under WIOA (and during a pandemic), the EDD accepted volunteers. The following Local Areas participated in DEV for PYs 2019 and 2020:

- San Benito County Workforce Development Board
- San Bernardino County Workforce Development Department
- Workforce Development Board of Solano County
- Workforce Development Board of Ventura County

- Verdugo Workforce Development Board

The DEV for PYs 2019 and 2020 was completed in the first quarter of PY 2021 to ensure it was completed and data corrections were made prior to the submission of the PY 2020 WIOA Annual Performance Report in October.

2. Data Integrity Practices

CalJOBS is strategically designed to assist with the reduction of data errors throughout the completion of the program application and program participation. Examples of this include:

- Notifications that prevent staff from moving forward with data entry until missing or contradictory values are corrected.
- Limitations on duration for activity codes to prevent program applications from being inadvertently left open.
- Restrictions on the timeframe for staff to add and/or edit data.
- Lockdown of program application after 90 days if enrollment did not occur.
- Automated exit of program applications after 90 days of no participant level services, and no service is planned.
- Duplication reduced based on use of social security number as unique identifier.

The EDD Program Reporting and Analysis Unit (PRAU) works with program staff to help them understand the system reports so staff are able to analyze the data and ensure it is entered into CalJOBS accurately.

Additionally, the PRAU reviews program data for errors, missing data, out-of-range values, and anomalies on an ongoing basis. Examples of this include:

- Quarterly Reviews
 - Correction of data errors identified by DOL Workforce Integrated Performance System.
 - Review and correction of data associated to the DOL Quarterly Report Analysis reports.
 - Identification of potentially inaccurate data, such as long periods of program participation, trends in exit dates being at the end of the quarter, training activities without an O*NET code and/or associated credential, and contradictory values.
 - Review and correction of data associated to the DOL Trade Adjustment Act Data Integrity (TAADI) Self-Check Tool.
- Ongoing Reviews
 - Processing of Data Change Request (DCR) forms. For more information on the DCR process, please see [WSD 18-02: Data Change Request Form Procedure](#).
 - Modification and creation of new business rules in CalJOBS to assist with reduction of data entry errors.

Record Maintenance

The PRAU is responsible for maintaining records of data validation results and activities in accordance with federal regulations, including retention of the following:

- DCRs received and their approval status and reason for denial, if applicable.
- The DEV worksheets with each data element identified as pass or fail loaded into the CalJOBS PIRL Data Sampling Tool.
- A copy of the DEV feedback provided to the program.

- DOL QRA and analysis comments.
- Audit logs in CalJOBS that documents updates to data.
- DOL TAADI Self-check tool, and analysis of data needed to be corrected.
- Documentation of technical assistance provided.

Training

Training on DEV requirements will be provided by the EDD Statewide Training Unit to all program staff on an annual basis. In addition, a recording of the training will be made available so it can be revisited by staff, or used as a tool during onboarding new staff. The DEV training will be reviewed and updated annually, as needed.

Disability Employment Accelerator Program

The EDD, in conjunction with the CWDB and the LWDA, was awarded \$2 million of WIOA Title I Governor's Discretionary funds to serve People With Disabilities (PWD). The goal of this initiative is to promote the use of regional industry-sector strategies as the framework to help unemployed and underemployed PWD obtain and retain competitive, integrated employment. This funding will focus on creating linkages and engaging businesses to develop work-based learning programs for PWDs with significant barriers to employment. There is additional focus on addressing the challenges presented by the COVID-19 pandemic.

English Language Learner (ELL) Program

The EDD, in conjunction with the CWDB and the LWDA, awarded \$1.6 million of WIOA Title I Governor's Discretionary funds to serve English Language Learners (ELLs) and Immigrant workers. The ELL grants are awarded to design, develop, and implement projects that accelerate employment and re-employment strategies for ELLs. The goal of this pilot initiative is to promote the use of integrated education and training (IET) programs and regional industry-sector strategies as the framework to help unemployed and underemployed ELLs with significant barriers to employment enter high quality jobs. These funds will support projects that increase access for target populations, incorporate IET programs, leverage other program funding, and provide supportive services for California's ELL population. There is an additional focus on addressing the challenges presented by the COVID-19 pandemic. Entities selected are expected to work in collaboration with WIOA Title II education and training providers or community colleges with an IET program and local employers with openings in an in-demand career pathway.

Veterans' Employment-Related Assistance Program

The EDD, in coordination with the CWDB and the LWDA, awarded \$4.9 million of WIOA funds to serve veterans and military spouses. The goal of this initiative is to promote the use of regional industry-sector strategies as the framework to help unemployed and underemployed veterans with significant barriers and military spouses to employment transition from military careers to rewarding civilian employment. There is an additional focus on addressing the challenges presented by the COVID-19 pandemic. The grant funds are to be utilized to provide services that align and leverage resources, identify sector related training, and provide supportive services that promote career pathways and skill attainment for veterans. The intention of this SFP is to fund solutions that eliminate barriers to employment that veterans face in the current labor market.

Rapid Response and Layoff Aversion Efforts

California uses a number of strategies to link Rapid Response with America's Job Centers of California (AJCCs), TAA, and dislocated workers at the local, regional, and state levels. California maintains an effective statewide Rapid Response system to ensure the regular exchange of information related to the federal Worker Adjustment and Retraining Notification (WARN) Act with the Local Boards, CWDB, contractors, and other government entities. During PY 2020, there was a total of 2,087 WARN notices filed and 205,229 employees affected by layoffs.

Each Local Board has a Rapid Response team which coordinates with the EDD on activities. For trade-impacted layoffs, the Local Board consults with EDD on the TAA program on tasks such as the filing of petitions, Rapid Response activities, required co-enrollment of affected workers, and the provision of career and training services.

California contracts with Dun & Bradstreet to provide EconoVue and Market Insight to Local Boards, which are business engagement tools that provide labor market information and business risk assessments, to increase interventions in layoff aversion with businesses that have already filed a WARN notice or may soon be at risk of laying off employees.

In partnership, the state Rapid Response Coordinator and the local Rapid Response teams engage in an ongoing information gathering process and establish contacts that can provide information to dislocated workers. Unique to California are the five Regional Rapid Response Roundtables, which allow the local Rapid Response teams to communicate and develop regional business engagement strategies through area-to-area sharing of experiences and successful practices, relevant staff training, and coordination of career pathway efforts.

Local Rapid Response teams provide a variety of Rapid Response services, including, but not limited to, layoff aversion strategy meetings, employer planning meetings, orientations, job fairs, and job search and résumé writing workshops.

Campesino de California Outreach - Activities under Wagner-Peyser Act Employment Service section 7(b)

Contracts are awarded competitively each year to implement a statewide outreach program for Migrant and Seasonal Farm Workers (MSFW), including the H-2A Agricultural workers. The goals of the initiatives include providing measurable outreach projects designed to deliver MSFWs and their families with relevant, timely, and accurate information about the various programs and services offered through the workforce system. Goals also include creating partnerships with organizations currently serving the MSFW community in order to reduce barriers, and expand access points to the Employment Service Complaint System.

Methods for Assessing Customer Satisfaction

The state utilizes three methods to assess customer satisfaction, as outlined below, and follows the [Workforce Services Customer Survey Methodology](#). Additionally, the CWDB competitively procured an evaluator who is currently evaluating California's AJCC system. The evaluation will be completed in 2022.

1. A state-level customer satisfaction survey is completed annually on randomly-selected job seekers through CalJOBS. Due to the COVID-19 pandemic, EDD did not conduct the customer satisfaction survey in 2020.

2. State performance measures include evaluating effectiveness in serving employers, employer satisfaction, retention of job seekers hired by employers, and the number of repeat business customers, as described in [WSD 19-03: Performance Guidance](#). These measures are designed to comprehensively gauge how well the state is serving employers and are calculated from data from the core programs and aggregated to produce one state-level figure.
3. The AJCC Certification Process includes three customer satisfaction indicators aimed at measuring satisfaction of AJCC partners, employers, and job seekers. [WSD 20-08: AJCC Comprehensive and Affiliate/Specialized Certification](#) includes certification requirements for local AJCCs to meet and attain certification of their AJCC system. Methods for assessing are submitted by local AJCCs for the following indicators:
 - AJCC Certification Indicator #2: The AJCC actively supports the One-Stop system through effective partnerships.
 - Quality Indicator: A system is in place to assess the satisfaction of both co-located and non-co-located partners with the AJCC and its services.
 - AJCC Certification Indicators #5: The AJCC actively engages industry and labor and supports regional sector strategies through an integrated business service strategy that focuses on quality jobs.
 - Quality Indicator: The AJCC consistently seeks feedback and satisfaction data from businesses on the delivery of business services and applies the learning for continuous improvement.
 - AJCC Certification Indicator #7: The AJCC achieves business results through data-driven continuous improvement. Quality Indicators:
 - The AJCC has a system in place to collect satisfaction data from individuals and employers using the AJCC's services.
 - The AJCC has a system in place to capture and respond to specific customer feedback, complaints, and compliments.
 - The AJCC regularly reviews and analyzes performance, customer satisfaction, and service data and develops specific plans for AJCC service improvements.

[Data on Outcomes Attained and Results Achieved](#)

Customer satisfaction surveys are the responsibility of the LWDBs. The state conducted annual customer satisfaction surveys on randomly selected participants from CalJOBS until the COVID-19 pandemic. The Appendix provides highlights on respondent satisfaction. For more information on data and results, visit the [Customer Survey: Workforce Services Branch – Job Seekers](#) page.

[Using Customer Satisfaction Assessment Outcomes to Improve Service Delivery](#)

Customer satisfaction survey outcomes are used at the local level to improve service delivery through the continuous improvement recommendations as part of the AJCC Certification Policy. In some RPUs, Local Boards utilize customer service outcomes to improve and standardize employer outreach and engagement policies, develop regional on-the-job training and ETPL policies, and improve the service delivery system through co-enrollment and partnerships.

Customer Satisfaction Outreach and Response Rate

The number of individuals and employers who were provided customer satisfaction outreach, the response rate, and efforts made to improve the response rate resides at the local level and at this point in time, the state does not have a standardized customer satisfaction survey that is used by all LWDBs.

Summary of Customer Responses and Survey Results

A summary of the customer responses, survey results, and whether the results are generalizable to the entire population of customers resides at the local level and at this point in time, the state does not have a standardized customer satisfaction survey that is used by all LWDBs.

Customer Satisfaction Continuous Improvement Processes

[WSD 20-08 AJCC Comprehensive and Affiliate/Specialized Certification](#) requires an assessment of the AJCC system and continuous improvement plan. The certification criteria includes data from employers and job seekers to improve the AJCC system. Once the AJCC Certification Indicator Assessment is completed, the Local Board must use the recommendations and evaluations from the assessment to create a continuous improvement plan for the AJCC. Since Local Boards oversee the AJCC system within the Local Workforce Development Area, the AJCC Continuous Improvement Plan should follow agreed upon goals and objectives within the established Regional and Local Plans and memorandums of understanding to drive continuous improvement for the AJCC system. Since the goal is for Local Boards to work with each of their comprehensive and affiliate/specialized AJCCs to continually improve and progress within each AJCC Certification Indicator, all Local Boards must attest to developing the Continuous Improvement Plan with target dates with the AJCC.

Waiver on the Eligible Training Providers Plan

The State requested to waive the obligation of eligible training providers (ETP) to collect and report on the performance data on all students in a training program at WIOA Sections 116(d)(4)(A) and (B) and 122(d)(2)(A), and 20 CFR Sections 677.230(a)(4) and (5) and 680.430(b)(5). The waiver was approved by DOL ETA through July 7, 2021, and is being discontinued after PY 2020 as outlined in [Training and Employment Guidance Letter \(TEGL\) No. 08-19](#).

The State has continued to collect performance data for WIOA students and report that information in the ETP Annual Report (ETA 9171). To ensure compliance with provider and program eligibility requirements outlined in TEGL 08-19, the state identified employment/placement rate as the factor related to the WIOA primary indicators of performance for consideration when determining initial eligibility and continued eligibility for training programs. Since TEGL 08-19 provides states the responsibility for determining the details of how they will decide continued ETP eligibility, the state leveraged the California Bureau of Private Postsecondary Education's (BPPE) Annual Report that provides performance outcomes on all students. This process enabled the state to reduce the reporting burden on training providers while still utilizing performance on all students as a factor when analyzing the program's initial and continued eligibility to be on the ETPL.

To ensure the state is able to report all students in the annual ETP Report for PY 2021, the state's Management Information System, CalJOBS, was updated to be able to capture, maintain and report on all student data, and the state issued an updated ETPL Policies and Procedures Directive. This guidance requires providers to provide the state with the data required to be reported in the ETP Annual Report as part of their continued eligibility review.

Additional Waivers

To provide Local Boards with additional flexibility when assisting individuals affected by the COVID-19 pandemic, the state requested five WIOA waivers from the DOL during PY 2020. The state established an application process for Local Boards to access the DOL approved waivers. As part of the application process, Local Boards were required to outline how each of the waivers would impact their participants, community, and service delivery. They were also required to provide their own projected programmatic outcomes so the state could track their progress via CalJOBS.

Of the five waivers requested, the following three were approved by DOL, effective July 1, 2021:

- Waiver of WIOA Section 134(d)(5)
This waiver allows up to 30 percent of WIOA Title I adult and dislocated worker local formula funds to be used for the provision of transitional jobs.
- Waiver of WIOA Section 134(c)(3)(H)(i)
This waiver allows up to a 90 percent reimbursement of on-the-job training (OJT) costs for businesses with 50 or fewer employees.
- Waiver of WIOA Section 129(a)(4)(A)
This waiver allows the State and Local Boards to decrease the federal 75 percent Out-of-State Youth (OSY) expenditure requirement to 50 percent to increase the allowable expenditures for serving In-School Youth (ISY) at risk for disengagement.

Results Achieved Under the Workforce Innovation and Opportunity Act (WIOA)

Appendix: Evaluation and Research Projects

Evaluation and Research Projects

High Road Training Partnerships (H RTP)/High Road Construction Careers (HRCC) June 2021

The CWDB will develop an iterative internal research and evaluation framework that will be amended and adapted by the Research and Evaluation Team. The proposed framework is a mixed-methods, multi-sited case study of the High Road Initiative. The proposed methodological approach will entail a combination of in-depth interviews, surveys, document analysis, and inferential statistics. The CWDB Research and Evaluation Team is currently formulating an H RTP/HRCC performance index based on the High Road model and will develop a data strategy to ensure we have the appropriate data for the metrics needed.

Education Stabilization Fund-Reimagine Workforce Preparation (ESF-RWP)

The CWDB applied and received a grant from the U.S. Department of Education for further development and implementation of H RTP and HRCC. Five partnerships at the local or regional levels were awarded grants. As part of the assessment, grantees must make information on all credentials (including badges, certificates, certifications, licenses, and degrees of all levels and types) and competencies (knowledge, skills and abilities) achieved as a result of funding under this program publicly accessible through the use of linked open data formats that support full transparency and interoperability.

Regional Plan Implementation (RPI)

Evaluations of RPI 2.0 was completed by the [Corporation for a Skilled Workforce \(CSW\)](#), and the [2.0 Evaluation Report](#) was submitted to the CWDB. Evaluation of RPI 3.0 and 4.0 are on-going. For RPI 2.0, the evaluation was conducted by using a synthesis and analysis of the qualitative data collected through a mixed method approach to develop recommendations on how to support regions and ensure connection between regional strategic thinking and local service delivery. RPI 3.0, which began on April 1, 2020, was heavily impacted by the COVID-19 pandemic, delaying all assessment and evaluation activities and pushing the timelines for RPI 4.0 further back. The CWDB has contracted with two separate third-party evaluators – one for assessment and evaluation, and the other for technical assistance of RPI 4.0. One focus of RPI 4.0 is to ask each of the State's 15 RPIs to demonstrate measurable progress on one or more of the following four specific regional indicators:

- A process to communicate industry workforce needs to supply-side partners;
- Policies supporting equity and job quality;
- Shared target populations of emphasis; and
- Shared/pooled resources to provide services, training, and education to meet target population needs.

The RPIs were presented with the regional indicators and were asked to conduct a self-assessment on at least one of the indicators. Clarity around RPI 4.0 Indicators continues to be perhaps the most prominent challenge to overcome. Additionally, two RPIs: the associated counties of San Joaquin and the Inland Empire are receiving more intensive technical assistance and assessment of regionally-based workforce development activities. Early findings seem to suggest that existing and apparent longstanding tensions have provided opportunities for innovation and improvement of staff capacity.

The overall RPI evaluation process should be viewed as a continuum, focusing on how the regions are evolving in their approaches to regionalism, with an eye on the eventual shift to measuring outcomes rather than processes.

America's Job Center of California (AJCC)

The AJCC evaluation is a mixed-methods evaluation of the statewide AJCC system, focused on identifying determinants of success for participants in the Title I Adults and Dislocated Workers Program. The quantitative evaluation utilizes participant service data from 2016 to 2020, while the qualitative evaluation relies on in-depth case studies (interviews and focus groups with staff, local leaders, and participants) based on a sample of Local Boards that has been selected for diversity of service approaches, economic and geographic conditions, and outcomes. Both the quantitative and qualitative evaluation address different aspects of the same question: "which interventions in AJCC design and service approach produce greatest benefits for participants?" The set of interventions considered includes: AJCC service delivery model type; the political jurisdiction in which a Local Board sits; relative expenditures on service and non-service costs; and the mix of services offered.

The CAAL-Skills Workforce Metrics Dashboard Report

The CAAL-Skills Workforce Metrics Dashboard Report presents descriptive statistics for 11 California workforce programs (WIOA and non-WIOA) for individuals enrolled during state fiscal years 2014-2015 and 2015-2016. For each program, metrics reported include: (1) program and service enrollments, exits, and completions cross-tabulated with participant demographic characteristics and geographic location served; and (2) employment outcomes presented with the same bases of disaggregation.

The CAAL-Skills Impact Study

The evaluation by the [California Policy Lab](#) from the University of California measures impacts from 11 California workforce programs (WIOA and non-WIOA) on participant employment and earnings outcomes for individuals enrolled in services in state fiscal years 2014-2015 and 2015-2016. The non-experimental model, which relies on matching training recipients to a similar-at-entry population of non-trainees (in most cases, from the Wagner-Peyser program), allows researchers to reliably isolate impacts from the training received. Results of the evaluation include a finding that training through the Title I Adults and Dislocated Workers Program produces statistically significant and economically meaningful positive impacts on employment and earnings.

A revised draft of the evaluation report ("CAAL-Skills: Study of Workforce Programs in California") was produced in July 2021 and submitted to the CWDB and data-sharing partners, incorporating CWDB input on the first draft. Between August and early September 2021, researchers from the California Policy Lab presented findings to each of the 11 CAAL-Skills partner programs. A finalized version of the report is currently being drafted, to be accompanied by a series of policy briefs intended for a generalist audience.

Prison to Employment (P2E) Initiative

The P2E evaluation will investigate four research questions: (1) do individuals who participate in P2E have better labor market outcomes; (2) do individuals who participate in P2E have lower recidivism rates; (3) does P2E promote increased equity for historically marginalized populations; and (4) how well did P2E coordinate pre-release reentry services and post-release workforce services? The first three questions will be investigated primarily through a quantitative approach, analyzing administrative data from multiple agencies to gain leverage on the causal impacts of participation in the Initiative. Qualitative analysis, primarily interviews, will provide context around the first three research questions and serve as the primary method for investigating the fourth research question.

Breaking Barriers to Employment Initiative (AB 1111)

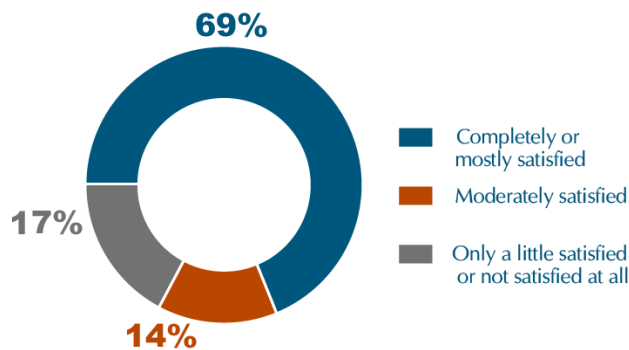
The third-party evaluation will primarily investigate how well the Initiative was implemented. Research questions include: (1) how well did the Initiative recruit individuals with significant barriers to employment; (2) how well did the Initiative help individuals transition into the broader workforce and education systems; and (3) how well did the Initiative promote sustainable partnerships between local workforce boards and community-based organizations? All three research questions will be analyzed with a mixed-methods approach that employs both quantitative and qualitative methods. Data sources include administrative data, a survey of service providers, and interviews with service providers.

Workforce Accelerator Fund (WAF)

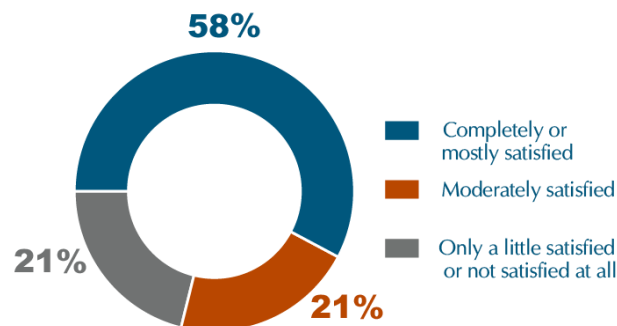
The CWDB will conduct an evaluation of WAF in two parts. The first part will produce an Implementation Report that summarizes grantee activities and preliminary participant outcomes. The second part will produce an in-depth Outcomes and Impact Evaluation Report. The research plans are still being finalized, but CWDB expects to center both reports on how well partnerships between service providers lead to improved labor market outcomes for participants.

Customer Satisfaction – Data on Outcomes Attained and Results Achieved

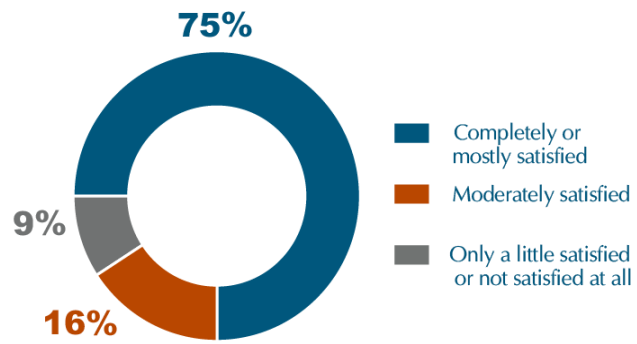
Respondent satisfaction with EDD efforts to help them return to work:



Respondent satisfaction with CalJOBS for conducting a job search:



Respondent satisfaction with AJCC services:



For more information on data and results, visit the [Customer Survey: Workforce Services Branch – Job Seekers](#) page.

Results Achieved Under the Workforce Innovation and Opportunity Act (WIOA)



Program Year 2020 WIOA Statewide Performance Tables

PY 2020 WIOA Statewide Performance Tables

Definitions and Cohort Periods

The following table provides a definition, and identifies the cohort periods for the various table headers. While some data elements may differ between programs, the cohort periods identified in this chart apply to all applicable headers.

Performance Measurement	Definition	Cohort Period
Participants Served	Number of participants served during the period.	7/1/2020 – 6/30/2021
Participants Exited	Number of participants exited during the period.	4/1/2020 – 3/31/2021
Funds Expended	Total amount expended on participants during the period.	7/1/2020 – 6/30/2021
Cost per Participant Served	Funds expended divided by count of participants served during the period.	7/1/2020 – 6/30/2021
Percent Training Related Employment	Percentage of participant who received training services who were in training related employment during the second quarter after exit.	7/1/2019 – 6/30/2020
Percent Enrolled in More than One WIOA Core Program	Percentage of participants who received serviced under more than one WIOA core program.	7/1/2020 – 6/30/2021
Percent Administrative Funds Expended	The percentage of total federal funds expended on administration of the program.	7/1/2020 – 6/30/2021
Employment Rate (Q2)	The percentage of participants who are in unsubsidized employment during the second quarter after program exit.	7/1/2019 – 6/30/2020
Employment Rate (Q4)	The percentage of participants who are in unsubsidized employment during the fourth quarter after program exit.	1/1/2019 – 12/31/19
Youth Employment/Education/Training Rate (Q2)	The percentage of participants who are in unsubsidized employment and/or education during the second quarter after program exit.	7/1/2019 – 6/30/2020
Youth Employment/Education/Training Rate (Q4)	The percentage of participants who are in unsubsidized employment and/or education during the fourth quarter after program exit.	1/1/2019 – 12/31/2019
Median Earnings	The median earnings of program participants who are in unsubsidized employment during the second quarter after program exit.	7/1/2019 – 6/30/2020

Performance Measurement	Definition	Cohort Period
Credential Rate	The number of participants enrolled in an education or training program (excluding On-the-Job Training or customized training) who attain a recognized postsecondary credential or a secondary school diploma or its recognized equivalent, during participation or within one year of program exit.	1/1/2019 – 12/31/2019
Measurable Skill Gains	Number of program participants who, during the program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains based on attainment of at least one of the types of gains.	7/1/2020 – 6/30/2021
Employer Service	Total number of establishments, as defined by the Bureau of Labor Statistics (BLS) Quarter Census of Earnings and Wages program, that received a service, or if it an ongoing activity, are continuing to receive a service or other assistance during the reporting period.	7/1/2020 – 6/30/2021
Retention with the Same Employer in the 2 nd and 4 th Quarters after Exit Rate	The percentage of participants employed in the 2 nd quarter after exit who have the same employer in the 2 nd quarter and 4 th quarter after exit.	1/1/2019 – 12/31/2019
Repeat Business Customers Rate	The percentage of employers who have used qualifying core program services in the current PY, and had received services in any of the three preceding PYs.	7/1/2020 – 6/30/2021

Resources

For more information on California’s performance guidance, please see Workforce Services Directive (WSD) [19-03](#), *Performance Guidance*.

For more information on statewide and local performance negotiations and goals, please see [WSD19-11](#), *State Level Performance Goals and Local Area Negotiations* and Workforce Services Information Notice [20-15](#), *Local Area Negotiated Performance Goals PY 20 and 21*.

Title I Adult

Summary Information

Service Type	Participants Served	Participants Exited	Funds Expended	Cost Per Participant Served
Career Services	33,949	23,245	\$51,348,667	\$1,513
Training Services	13,049	7,641	\$26,417,269	\$2,024
Total Statewide	34,042	23,348	N/A	N/A

Percent Training-Related Employment	Percent Enrolled in More than One WIOA Core Program	Percent Administrative Funds Expended
15.8%	48.2%	27.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	66.0%	\$6,000	60.0%	50.0%
Total Statewide	60.9%	60.3%	\$6,765	67.2%	62.1%

By Participant Characteristics

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Female	17,845	12,120	61.7%	61.4%	\$6,391	69.8%	66.3%
Male	15,970	11,124	60.1%	59.1%	\$7,211	64.7%	57.6%
Age: >16	0	0	0	0	0	0	0
Age: 16-18	812	495	68.1%	68.0%	\$4,968	64.7%	63.5%
Age: 19-24	6,411	4,126	67.0%	66.8%	\$5,949	70.2%	66.9%
Age: 25-44	17,381	11,691	63.1%	62.4%	\$7,076	67.7%	62.4%
Age: 45-54	5,106	3,720	59.1%	59.3%	\$7,192	64.7%	56.7%
Age: 55-59	2,158	1,633	54.7%	53.7%	\$7,110	63.9%	53.4%
Age: 60+	2,174	1,683	42.1%	39.4%	\$6,240	59.1%	49.7%
American Indian/Alaskan Native	902	620	56.5%	57.1%	\$6,390	66.4%	57.6%

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Asian	2,675	1,727	61.9%	61.4%	\$7,941	70.6%	69.6%
Black / African American	7,120	5,373	55.6%	53.5%	\$5,911	61.3%	50.7%
Hispanic / Latino	15,368	10,266	65.0%	65.3%	\$6,760	69.3%	63.5%
Native Hawaiian / Pacific Islander	336	212	65.3%	64.5%	\$6,845	63.5%	57.1%
White	12,415	8,112	61.4%	60.3%	\$6,998	70.7%	65.8%
More Than One Race	916	623	58.5%	56.7%	\$6,729	65.7%	62.7%

By Employment Barrier

Employment Barrier	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Displaced Homemakers	166	93	53.6%	49.0%	\$7,231	67.9%	66.7%
English Language Learners, Low Levels of Literacy, Cultural Barriers	7,544	5,492	59.7%	58.9%	\$6,223	74.4%	61.5%
Exhausting TANF within 2 Years	78	46	56.2%	68.1%	\$5,662	73.3%	54.5%
Ex-offenders	4,275	2,920	55.1%	52.9%	\$6,102	60.9%	46.1%
Homeless Individuals / Runaway Youth	3,944	2,914	48.2%	44.0%	\$5,241	57.6%	37.1%
Long-Term Unemployed	10,331	6,140	49.7%	50.1%	\$6,140	67.6%	59.8%
Low-Income Individuals	25,173	17,448	57.7%	57.1%	\$6,130	67.1%	59.3%
Migrant and Seasonal Farmworkers	109	47	79.0%	66.7%	\$5,464	88.2%	60.3%
Individuals with Disabilities	3,464	2,419	45.4%	44.4%	\$5,983	60.8%	46.5%
Single Parents	4,064	2,734	62.2%	61.8%	\$6,110	70.1%	65.4%
Youth in Foster Care or Aged Out of System	75	32	63.6%	76.9%	\$3,471	71.4%	76.5%

Measurable Skill Gains

Skill Gain Type	Total Skill Gains
Educational Functioning Level	94
Secondary School Diploma	11
Transcript/Report Card	636
Progress Towards Established Milestones	2,010
Skill Progress (Passage of an Exam)	4,302
Total	7,053

Title I Dislocated Worker

Summary Information

Service Type	Participants Served	Participants Exited	Funds Expended	Cost Per Participant Served
Career Services	24,590	18,144	\$44,452,563	\$4,476
Training Services	9,932	5,086	\$15,384,428	\$626
Total Statewide	24,615	18,169	N/A	N/A

Percent Training-Related Employment	Percent Enrolled in More than One WIOA Core Program	Percent Administrative Funds Expended
14.6%	59.6%	20.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	72.5%	\$8,070	60.0%	50.0%
Total Statewide	63.0%	66.5%	\$8,668	69.3%	60.7%

By Participant Characteristics

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Female	13,546	10,302	62.1%	65.4%	\$8,108	68.6%	63.0%
Male	10,860	7,685	64.4%	67.8%	\$9,497	70.0%	58.1%
Age: >16	0	0	0	0	0	0	0
Age: 16-18	97	61	72.7%	64.5%	\$6,018	72.7%	57.1%
Age: 19-24	2,211	1,395	66.3%	72.2%	\$6,548	62.3%	59.7%
Age: 25-44	12,041	8,659	66.1%	70.8%	\$8,769	69.4%	60.2%
Age: 45-54	5,337	4,134	65.0%	68.5%	\$9,334	70.8%	61.6%
Age: 55-59	2,464	1,927	62.1%	63.8%	\$8,995	69.2%	62.8%
Age: 60+	2,465	1,993	46.4%	47.3%	\$7,803	69.9%	61.7%
American Indian/Alaskan Native	565	432	54.3%	63.9%	\$7,397	71.6%	60.1%

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Asian	2,822	2,118	62.1%	68.5%	\$11,923	72.4%	67.5%
Black / African American	3,260	2,250	60.9%	65.9%	\$7,694	66.4%	58.4%
Hispanic / Latino	11,319	8,480	63.8%	67.7%	\$8,154	68.3%	58.1%
Native Hawaiian / Pacific Islander	195	124	79.2%	75.2%	\$7,929	76.9%	70.6%
White	9,306	6,728	63.8%	64.6%	\$8,750	70.3%	62.3%
More Than One Race	531	360	63.6%	66.2%	\$8,418	73.7%	55.0%

By Employment Barrier

Employment Barrier	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Displaced Homemakers	181	135	49.3%	58.9%	\$6,219	65.3%	66.7%
English Language Learners, Low Levels of Literacy, Cultural Barriers	4,916	4,177	57.3%	62.0%	\$7,643	71.0%	54.2%
Exhausting TANF within 2 Years	23	12	66.7%	-	\$5,327	-	57.1%
Ex-offenders	1,196	728	62.4%	67.8%	\$7,418	68.9%	65.9%
Homeless Individuals / Runaway Youth	587	431	51.0%	56.6%	\$6,487	70.9%	56.0%
Long-Term Unemployed	6,347	2,878	57.4%	59.0%	\$8,189	68.3%	63.6%
Low-Income Individuals	14,192	10,252	60.7%	64.6%	\$7,800	68.9%	59.9%
Migrant and Seasonal Farmworkers	593	344	72.0%	75.2%	\$6,815	57.1%	17.8%
Individuals with Disabilities	1,030	730	52.8%	57.6%	\$8,275	67.6%	47.5%
Single Parents	2,563	1,835	63.7%	67.0%	\$7,797	69.6%	62.7%
Youth in Foster Care or Aged Out of System	3	2	0.0%	100.0%	-	-	100.0%

Measurable Skill Gains

Skill Gain Type	Total Skill Gains
Educational Functioning Level	27
Secondary School Diploma	3
Transcript/Report Card	491
Progress Towards Established Milestones	1,108
Skill Progress (Passage of an Exam)	3,479
Total	5,108

Title I Youth

Summary Information

Service Type	Participants Served	Participants Exited	Funds Expended	Cost Per Participant Served
Career Services	14,075	9,297	\$100,986,648	\$7,175
Training Services	2,827	1,891	\$3,184,433	\$1,126
Total Statewide	14,086	9,305	N/A	N/A

Percent Training-Related Employment	Percent Enrolled in More than One WIOA Core Program	Percent Administrative Funds Expended
10.0%	27.0%	39.4%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.0%	\$3,490	60.0%	56.4%
Total Statewide	66.0%	64.9%	\$4,117	59.8%	63.80%

By Participant Characteristics

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Female	7,576	4,909	67.4%	66.0%	\$3,959	60.5%	65.0%
Male	6,421	4,357	64.6%	63.8%	\$4,326	59.2%	62.2%
Age: >16	111	34	69.0%	80.6%	\$3,385	71.0%	73.3%
Age: 16-18	5,425	3,643	68.1%	66.9%	\$3,597	56.4%	66.4%
Age: 19-24	8,529	5,618	64.7%	63.7%	\$4,439	63.4%	60.9%
Age: 25-44	21	10	75.0%	61.1%	\$3,983	60.0%	55.6%
Age: 45-54	0	0	-	-	-	-	-
Age: 55-59	0	0	-	-	-	-	-

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Age: 60+	0	0	-	-	-	-	-
American Indian/Alaskan Native	378	263	59.8%	61.3%	\$3,947	50.4%	56.2%
Asian	681	463	64.5%	64.5%	\$3,717	62.6%	70.0%
Black / African American	2,177	1,691	60.3%	57.9%	\$3,380	57.3%	57.7%
Hispanic / Latino	8,795	5,664	68.5%	68.4%	\$4,346	60.5%	64.9%
Native Hawaiian / Pacific Islander	134	100	69.8%	54.3%	\$3,924	53.1%	55.1%
White	4,367	2,684	66.9%	65.8%	\$4,196	60.9%	65.5%
More Than One Race	377	289	61.3%	59.7%	\$3,580	52.1%	58.6%

By Employment Barrier

Employment Barrier	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Displaced Homemakers	10	5	77.8%	80.0%	\$4,154	50.0%	75.0%
English Language Learners, Low Levels of Literacy, Cultural Barriers	10,685	7,175	67.5%	66.3%	\$4,112	60.7%	68.1%
Exhausting TANF within 2 Years	8	8	66.7%	50.0%	\$6,609	25.0%	16.7%
Ex-offenders	886	635	58.1%	54.4%	\$4,018	52.3%	43.9%
Homeless Individuals / Runaway Youth	1,448	1,139	61.4%	57.9%	\$3,816	53.3%	50.7%
Long-Term Unemployed	4,810	3,083	61.2%	60.0%	\$3,955	54.4%	62.6%
Low-Income Individuals	13,589	8,959	65.7%	64.7%	\$4,089	59.8%	63.5%
Migrant and Seasonal Farmworkers	36	15	75.0%	76.9%	\$9,242	50.0%	68.4%
Individuals with Disabilities	1,703	1,030	57.9%	57.8%	\$3,516	46.1%	59.0%
Single Parents	745	474	63.0%	64.6%	\$4,789	64.6%	59.1%
Youth in Foster Care or Aged Out of System	1,125	693	61.9%	57.6%	\$2,659	47.2%	54.8%

Measurable Skill Gains

Skill Gain Type	Total Skill Gains
Educational Functioning Level	1,698
Secondary School Diploma	974
Transcript/Report Card	1,741
Progress Towards Established Milestones	304
Skill Progress (Passage of an Exam)	1,525
Total	6,242

Title III Wagner-Peyser

Summary Information

Service Type	Participants Served	Participants Exited	Funds Expended	Cost Per Participant Served
Career Services	49,812	30,817	\$55,450,828	\$1,113
Training Services	-	-	-	-
Total Statewide	49,812	30,817	N/A	N/A

Percent Training-Related Employment	Percent Enrolled in More than One WIOA Core Program	Percent Administrative Funds Expended
13%	11.6%	N/A

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	61.4%	62.0%	\$6,689	N/A	N/A
Total Statewide	52.8%	55.6%	\$7,576	N/A	N/A

By Participant Characteristics

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Female	25,187	14,704	52.8%	55.8%	\$6,789	N/A	N/A
Male	24,261	15,743	52.9%	55.5%	\$8,383	N/A	N/A
Age: >16	16	16	11.9%	25.5%	\$7,413	N/A	N/A
Age: 16-18	315	275	53.0%	55.0%	\$3,676	N/A	N/A
Age: 19-24	4,294	2,540	58.4%	61.9%	\$5,189	N/A	N/A
Age: 25-44	21,746	13,072	55.7%	60.5%	\$7,844	N/A	N/A
Age: 45-54	10,098	6,489	55.2%	57.7%	\$8,454	N/A	N/A
Age: 55-59	5,443	3,592	51.4%	52.9%	\$8,047	N/A	N/A
Age: 60+	7,900	4,833	39.2%	37.1%	\$6,760	N/A	N/A
American Indian/Alaskan Native	914	636	50.3%	56.5%	\$6,701	N/A	N/A

Participant Characteristics	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Asian	4,489	1,881	49.8%	55.9%	\$10,568	N/A	N/A
Black / African American	3,722	2,260	51.8%	56.3%	\$6,391	N/A	N/A
Hispanic / Latino	23,772	16,100	56.2%	56.6%	\$6,775	N/A	N/A
Native Hawaiian / Pacific Islander	383	204	51.6%	59.6%	\$7,407	N/A	N/A
White	17,627	10,954	51.5%	54.6%	\$8,213	N/A	N/A
More Than One Race	801	511	52.8%	58.1%	\$7,299	N/A	N/A

By Employment Barrier

Employment Barrier	Total Participants Served	Total Participants Exited	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Displaced Homemakers	29	18	42.1%	40.9%	\$5,592	N/A	N/A
English Language Learners, Low Levels of Literacy, Cultural Barriers	2,954	2,167	56.5%	47.3%	\$5,987	N/A	N/A
Exhausting TANF within 2 Years	3	4	50.0%	N/A	\$8,047	N/A	N/A
Ex-offenders	176	130	47.6%	48.5%	\$5,889	N/A	N/A
Homeless Individuals / Runaway Youth	1,063	841	42.2%	40.4%	\$5,193	N/A	N/A
Long-Term Unemployed	820	451	37.6%	41.2%	\$7,072	N/A	N/A
Low-Income Individuals	7,619	4,901	50.1%	50.7%	\$6,231	N/A	N/A
Migrant and Seasonal Farmworkers	7,549	4,682	66.7%	57.3%	\$5,741	N/A	N/A
Individuals with Disabilities	2,597	1,758	47.7%	46.3%	\$6,389	N/A	N/A
Single Parents	418	170	50.0%	56.6%	\$6,000	N/A	N/A
Youth in Foster Care or Aged Out of System	9	11	50.0%	50.0%	\$2,781	N/A	N/A

Effectiveness in Serving Employers

Employer Services	Establishment Count
Employer Information and Support Services	17,993
Workforce Recruitment Assistance	52,067
Engaged in Strategic Planning/Economic Development	1,276
Accessing Untapped Labor Pools	890
Training Services	1,955
Incumbent Worker Training Services	65
Rapid Response/Business Downsizing Assistance	685
Planning Layoff Response	-

Pilot Approaches	Rate
Retention with the Same Employer in the 2 nd and 4 th Quarters after Exit Rate	57.3%
Repeat Business Customers Rate	21.0%

PY 2020 WIOA Local Workforce Development Area Performance Tables

Alameda County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	419	217	N/A	N/A
Training Services	113	50	N/A	N/A
Total Statewide	419	217	3.3%	48.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	67.0%	\$6,800	61.7%	32.0%
Total Statewide	61.8%	64.7%	\$7,682	56.4%	46.5%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	581	334	N/A	N/A
Training Services	223	124	N/A	N/A
Total Statewide	581	334	4.2%	68.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.0%	71.0%	\$9,000	60.0%	40.0%
Total Statewide	64.5%	69.2%	\$14,705	47.9%	46.7%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	240	187	N/A	N/A
Training Services	39	36	N/A	N/A
Total Statewide	240	187	1.9%	6.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	62.3%	65.0%	\$3,100	54.1%	43.0%
Total Statewide	54.8%	51.3%	\$4,675	42.9%	43.5%

City of Anaheim – Workforce Development Division

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	51	34	N/A	N/A
Training Services	42	26	N/A	N/A
Total Statewide	51	34	28.8%	72.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.7%	68.0%	\$7,463	60.0%	51.0%
Total Statewide	68.0%	66.4%	\$9,696	90.9%	91.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	12	8	N/A	N/A
Training Services	11	7	N/A	N/A
Total Statewide	12	8	25.0%	75.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	65.0%	\$8,527	66.0%	69.0%
Total Statewide	81.8%	90.0%	\$10,709	66.7%	71.4%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	66	27	N/A	N/A
Training Services	17	12	N/A	N/A
Total Statewide	66	27	0.0%	6.1%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.3%	75.0%	\$4,703	60.0%	61.0%
Total Statewide	73.9%	83.7%	\$5,655	81.0%	79.5%

Workforce Development Board of Contra Costa County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	523	332	N/A	N/A
Training Services	201	120	N/A	N/A
Total Statewide	523	332	0.7%	72.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	71.0%	\$6,400	56.4%	50.0%
Total Statewide	59.8%	62.6%	\$6,810	30.7%	52.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	240	113	N/A	N/A
Training Services	114	32	N/A	N/A
Total Statewide	240	113	6.1%	58.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	72.0%	\$8,070	56.4%	50.0%
Total Statewide	57.8%	66.7%	\$10,300	56.5%	58.4%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	146	44	N/A	N/A
Training Services	10	2	N/A	N/A
Total Statewide	146	44	66.7%	6.8%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.0%	\$3,490	60.0%	56.4%
Total Statewide	67.6%	66.4%	\$3,355	74.4%	59.1%

Foothill Employment and Training Consortium

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	82	28	N/A	N/A
Training Services	69	20	N/A	N/A
Total Statewide	82	28	24.3%	92.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	76.9%	66.0%	\$7,900	60.0%	30.0%
Total Statewide	71.7%	61.6%	\$9,124	74.7%	62.5%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	68	11	N/A	N/A
Training Services	60	6	N/A	N/A
Total Statewide	68	11	19.6%	95.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	72.5%	\$9,100	60.0%	50.0%
Total Statewide	58.2%	63.0%	\$9,952	86.6%	55.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	7	9	N/A	N/A
Training Services	1	1	N/A	N/A
Total Statewide	7	9	0.0%	57.1%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	76.0%	71.0%	\$3,500	70.0%	60.0%
Total Statewide	77.8%	69.2%	\$4,627	77.8%	100.0%

Fresno Regional Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	966	456	N/A	N/A
Training Services	658	313	N/A	N/A
Total Statewide	966	456	37.0%	90.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	70.0%	\$7,000	70.0%	50.0%
Total Statewide	70.8%	75.0%	\$7,415	84.8%	80.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	539	248	N/A	N/A
Training Services	349	167	N/A	N/A
Total Statewide	539	248	45.3%	99.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	79.0%	74.0%	\$8,000	70.0%	63.0%
Total Statewide	79.1%	80.2%	\$8,066	84.3%	87.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,217	612	N/A	N/A
Training Services	157	89	N/A	N/A
Total Statewide	1,217	612	15.4%	30.0%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	69.8%	\$3,490	62.0%	55.0%
Total Statewide	71.9%	74.4%	\$3,760	78.1%	79.3%

Golden Sierra Job Training Agency

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	190	130	N/A	N/A
Training Services	125	63	N/A	N/A
Total Statewide	190	130	10.9%	44.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	66.0%	\$7,100	60.0%	75.0%
Total Statewide	74.8%	72.8%	\$8,090	56.1%	85.6%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	43	30	N/A	N/A
Training Services	35	20	N/A	N/A
Total Statewide	43	30	22.7%	72.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	72.5%	\$10,724	60.0%	70.0%
Total Statewide	70.6%	74.2%	\$10,309	55.0%	85.2%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	49	32	N/A	N/A
Training Services	8	7	N/A	N/A
Total Statewide	49	32	40.0%	59.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.0%	71.0%	\$3,499	60.0%	56.4%
Total Statewide	81.3%	57.7%	\$5,768	44.4%	60.0%

Humboldt County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	79	34	N/A	N/A
Training Services	61	22	N/A	N/A
Total Statewide	79	34	55.6%	27.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	79.9%	64.0%	\$6,500	70.0%	75.0%
Total Statewide	77.8%	77.5%	\$7,926	82.6%	50.0%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	35	20	N/A	N/A
Training Services	18	10	N/A	N/A
Total Statewide	35	20	57.1%	54.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	89.1%	66.0%	\$8,070	60.0%	77.0%
Total Statewide	78.6%	83.9%	\$6,893	100.0%	60.0%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	48	31	N/A	N/A
Training Services	12	10	N/A	N/A
Total Statewide	48	31	0.0%	10.4%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	65.4%	65.0%	\$3,400	60.0%	50.0%
Total Statewide	44.1%	42.9%	\$3,014	05.3%	37.0%

Imperial County Workforce and Economic Development

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	229	124	N/A	N/A
Training Services	75	53	N/A	N/A
Total Statewide	229	124	7.50%	20.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	66.0%	\$6,200	70.0%	50.0%
Total Statewide	72.3%	74.0%	\$6,861	77.0%	32.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	88	48	N/A	N/A
Training Services	29	14	N/A	N/A
Total Statewide	88	48	10.0%	30.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	72.5%	\$7,000	60.0%	50.0%
Total Statewide	82.1%	88.1%	\$8,234	90.0%	32.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	149	104	N/A	N/A
Training Services	5	3	N/A	N/A
Total Statewide	149	104	0.0%	26.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	62.2%	68.4%	\$2,400	60.0%	54.1%
Total Statewide	55.6%	59.6%	\$3,046	73.8%	36.6%

Kern/Inyo/Mono Consortium

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	787	523	N/A	N/A
Training Services	670	454	N/A	N/A
Total Statewide	787	523	1.1%	38.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.2%	66.0%	\$6,000	60.0%	50.0%
Total Statewide	75.4%	68.8%	\$7,749	79.0%	80.2%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	398	232	N/A	N/A
Training Services	288	159	N/A	N/A
Total Statewide	398	232	0.0%	61.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	76.0%	72.5%	\$7,300	60.0%	45.0%
Total Statewide	74.1%	75.1%	\$7,816	81.0%	66.0%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	339	191	N/A	N/A
Training Services	118	57	N/A	N/A
Total Statewide	339	191	8.4%	31.3%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.0%	\$3,800	60.0%	56.4%
Total Statewide	60.9%	57.2%	\$4,860	68.1%	63.7%

Kings County Job Training Office

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	113	80	N/A	N/A
Training Services	97	60	N/A	N/A
Total Statewide	113	80	57.5%	56.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	67.5%	\$5,800	64.0%	50.0%
Total Statewide	83.1%	75.3%	\$7,353	89.7%	91.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	69	30	N/A	N/A
Training Services	65	30	N/A	N/A
Total Statewide	69	30	60.5%	78.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	72.5%	\$8,070	64.0%	50.0%
Total Statewide	76.3%	78.1%	\$11,440	84.4%	89.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	57	25	N/A	N/A
Training Services	42	11	N/A	N/A
Total Statewide	58	26	29.6%	51.7%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	68.0%	\$4,300	59.0%	56.0%
Total Statewide	71.4%	68.9%	\$5,874	76.5%	80.5%

Los Angeles City

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	8,366	7,197	N/A	N/A
Training Services	2,330	1,634	N/A	N/A
Total Statewide	8,366	7,197	7.8%	21.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.5%	63.5%	\$6,000	60.0%	40.0%
Total Statewide	54.8%	55.5%	\$6,094	53.3%	47.2%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	3,997	3,630	N/A	N/A
Training Services	1,233	787	N/A	N/A
Total Statewide	4,003	3,634	5.5%	39.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	69.50%	\$8,070	60.00%	45.0%
Total Statewide	56.5%	61.7%	\$8,084	60.6%	47.7%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,799	1,517	N/A	N/A
Training Services	379	299	N/A	N/A
Total Statewide	1,799	1,523	3.0%	10.1%

Performance	Youth Employment / Education/ Training Rate (Q2)	Youth Employment / Education/ Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	72.0%	\$3,490	62.0%	56.4%
Total Statewide	65.6%	63.4%	\$3,931	58.8%	60.4%

County of Los Angeles Workforce Development, Aging and Community Services

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	4,016	2,948	N/A	N/A
Training Services	1,832	1,161	N/A	N/A
Total Statewide	4,018	2,949	21.4%	50.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.5%	69.0%	\$6,205	60.0%	50.0%
Total Statewide	64.3%	65.7%	\$6,623	80.0%	69.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,573	1,383	N/A	N/A
Training Services	725	373	N/A	N/A
Total Statewide	1,573	1,383	18.5%	59.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.1%	75.5%	\$8,142	66.0%	50.0%
Total Statewide	67.6%	68.1%	\$8,394	75.1%	71.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	2,335	1,670	N/A	N/A
Training Services	321	231	N/A	N/A
Total Statewide	2,335	1,670	23.4%	35.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.2%	70.0%	\$3,638	57.0%	57.5%
Total Statewide	59.6%	62.0%	\$4,236	63.0%	63.0%

Madera County Workforce Investment Corporation

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	353	212	N/A	N/A
Training Services	119	62	N/A	N/A
Total Statewide	353	212	22.5%	79.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	66.0%	\$6,000	60.0%	45.0%
Total Statewide	62.6%	60.3%	\$5,568	76.2%	49.6%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	36	18	N/A	N/A
Training Services	25	9	N/A	N/A
Total Statewide	36	18	13.3%	97.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	78.5%	74.0%	\$7,850	60.0%	62.6%
Total Statewide	60.5%	71.4%	\$7,801	94.7%	61.9%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	107	51	N/A	N/A
Training Services	28	12	N/A	N/A
Total Statewide	107	51	33.3%	100.0%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.0%	\$4,500	60.0%	50.0%
Total Statewide	65.0%	74.6%	\$5,273	69.2%	50.0%

Merced County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	536	264	N/A	N/A
Training Services	168	61	N/A	N/A
Total Statewide	536	264	11.3%	45.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.0%	67.1%	\$7,100	60.3%	50.0%
Total Statewide	68.1%	71.2%	\$7,708	73.6%	40.3

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	451	219	N/A	N/A
Training Services	148	72	N/A	N/A
Total Statewide	451	219	14.1%	65.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.0%	72.1%	\$7,300	60.0%	50.0%
Total Statewide	71.7%	73.3%	\$7,819	73.7%	58.3%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	359	178	N/A	N/A
Training Services	162	92	N/A	N/A
Total Statewide	359	178	9.3%	19.8%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.0%	71.8%	\$3,300	60.7%	56.6%
Total Statewide	71.9%	76.8%	\$4,338	75.3%	87.2%

Monterey County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	249	170	N/A	N/A
Training Services	69	54	N/A	N/A
Total Statewide	249	170	16.3%	36.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.8%	66.0%	\$6,600	65.0%	50.0%
Total Statewide	63.0%	66.7%	\$6,481	69.2%	57.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	115	102	N/A	N/A
Training Services	29	27	N/A	N/A
Total Statewide	115	102	19.6%	54.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.4%	72.5%	\$7,600	60.0%	53.7%
Total Statewide	69.1%	63.5%	\$9,009	67.6%	28.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	159	135	N/A	N/A
Training Services	39	36	N/A	N/A
Total Statewide	159	135	11.5%	18.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.6%	71.0%	\$3,800	60.0%	52.0%
Total Statewide	62.6%	65.7%	\$4,922	69.1%	38.7%

Mother Lode Consortium

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	214	144	N/A	N/A
Training Services	49	23	N/A	N/A
Total Statewide	214	144	27.8%	73.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	64.5%	\$6,000	60.0%	50.0%
Total Statewide	61.3%	64.9%	\$6,065	75.0%	74.4%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	90	59	N/A	N/A
Training Services	33	15	N/A	N/A
Total Statewide	90	59	50.0%	86.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.0%	66.5%	\$7,000	60.0%	50.0%
Total Statewide	71.1%	67.7%	\$7,098	75.0%	71.4%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	28	22	N/A	N/A
Training Services	8	3	N/A	N/A
Total Statewide	28	22	0.0%	85.7%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	69.0%	69.0%	\$3,600	40.0%	45.0%
Total Statewide	56.8%	56.1%	\$3,361	38.5%	66.7%

Northern Rural Training and Employment Consortium

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	538	290	N/A	N/A
Training Services	412	202	N/A	N/A
Total Statewide	538	290	65.5%	13.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	83.5%	69.0%	\$8,000	60.0%	65.0%
Total Statewide	84.1%	83.2%	\$10,483	82.9%	73.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	356	210	N/A	N/A
Training Services	164	76	N/A	N/A
Total Statewide	356	210	54.6%	35.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.4%	74.0%	\$8,100	66.0%	72.0%
Total Statewide	81.5%	77.5%	\$8,481	82.4%	67.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	287	130	N/A	N/A
Training Services	54	28	N/A	N/A
Total Statewide	287	130	5.6%	13.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	70.0%	\$3,500	66.0%	48.3%
Total Statewide	76.0%	67.2%	\$4,368	72.1%	53.6%

North Central Counties Consortium

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	817	343	N/A	N/A
Training Services	554	198	N/A	N/A
Total Statewide	817	343	4.6%	62.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.0%	68.0%	\$7,200	60.0%	68.0%
Total Statewide	75.1%	72.7%	\$8,924	86.5%	79.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	509	272	N/A	N/A
Training Services	247	97	N/A	N/A
Total Statewide	509	272	1.1%	73.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.0%	72.0%	\$7,550	66.0%	50.0%
Total Statewide	72.4%	72.8%	\$9,127	83.6%	66.0%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	563	237	N/A	N/A
Training Services	173	76	N/A	N/A
Total Statewide	567	237	26.2%	58.6%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.0%	72.0%	\$3,800	63.0%	62.0%
Total Statewide	85.7%	75.1%	\$4,063	89.0%	85.3%

Workforce Alliance of the North Bay

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	198	120	N/A	N/A
Training Services	113	82	N/A	N/A
Total Statewide	198	120	23.1%	59.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.0%	73.0%	\$7,500	60.0%	56.0%
Total Statewide	68.3%	71.9%	\$6,796	79.2%	70.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	173	121	N/A	N/A
Training Services	57	41	N/A	N/A
Total Statewide	173	121	25.6%	68.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.4%	75.0%	\$8,070	60.0%	61.0%
Total Statewide	66.3%	77.8%	\$9,838	60.0%	68.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	79	51	N/A	N/A
Training Services	22	15	N/A	N/A
Total Statewide	79	51	12.5%	65.8%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	67.2%	\$3,688	54.0%	49.0%
Total Statewide	73.0%	69.7%	\$5,460	41.7%	65.6%

NOVA

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	818	559	N/A	N/A
Training Services	71	36	N/A	N/A
Total Statewide	818	559	2.0%	25.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	59.1%	67.5%	\$9,216	62.0%	37.0%
Total Statewide	52.6%	54.9%	\$11,722	69.2%	46.4%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	838	621	N/A	N/A
Training Services	333	181	N/A	N/A
Total Statewide	838	621	2.4%	53.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	65.0%	71.0%	\$9,281	62.0%	37.0%
Total Statewide	57.3%	62.4%	\$20,339	73.4%	45.7%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	114	65	N/A	N/A
Training Services	37	25	N/A	N/A
Total Statewide	114	65	0.0%	21.1%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.3%	71.0%	\$3,700	62.0%	50.0%
Total Statewide	84.5%	71.3%	\$4,623	89.1%	64.3%

City of Oakland

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	544	398	N/A	N/A
Training Services	154	196	N/A	N/A
Total Statewide	545	399	0.9%	27.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.6%	67.6%	\$7,146	65.0%	44.3%
Total Statewide	56.7%	51.2%	\$7,884	60.5%	25.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	253	144	N/A	N/A
Training Services	122	69	N/A	N/A
Total Statewide	253	144	2.9%	51.4%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	70.0%	\$8,710	71.0%	45.1%
Total Statewide	62.9%	58.4%	\$9,460	61.4%	23.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	142	133	N/A	N/A
Training Services	6	3	N/A	N/A
Total Statewide	142	133	0.0%	8.5%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.8%	69.8%	\$3,490	55.0%	52.5%
Total Statewide	61.1%	65.1%	\$4,433	28.1%	81.4%

County of Orange

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	578	311	N/A	N/A
Training Services	117	90	N/A	N/A
Total Statewide	578	311	8.3%	58.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	70.0%	\$7,900	60.0%	70.0%
Total Statewide	64.5%	64.8%	\$8,464	77.3%	48.2%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,015	715	N/A	N/A
Training Services	310	188	N/A	N/A
Total Statewide	1,015	715	7.1%	75.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	75.0%	\$9,000	65.0%	70.0%
Total Statewide	70.7%	75.9%	\$11,984	72.6%	53.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	321	270	N/A	N/A
Training Services	55	37	N/A	N/A
Total Statewide	321	270	2.7%	10.0%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	65.0%	68.0%	\$3,711	65.0%	41.5%
Total Statewide	54.0%	49.9%	\$3,417	25.6%	30.7%

Pacific Gateway

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	958	727	N/A	N/A
Training Services	225	142	N/A	N/A
Total Statewide	958	727	34.0%	39.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	67.5%	\$6,750	67.0%	60.0%
Total Statewide	65.7%	66.5%	\$7,399	71.6%	67.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	607	376	N/A	N/A
Training Services	202	98	N/A	N/A
Total Statewide	607	376	14.4%	54.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.5%	72.5%	\$8,689	67.0%	60.00%
Total Statewide	67.6%	70.6%	\$10,395	73.7%	71.7%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	120	147	N/A	N/A
Training Services	92	111	N/A	N/A
Total Statewide	120	147	0.0%	9.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.5%	66.0%	\$3,490	76.5%	60.0%
Total Statewide	74.6%	77.4%	\$4,730	83.9%	63.9%

City of Richmond

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	38	18	N/A	N/A
Training Services	19	12	N/A	N/A
Total Statewide	38	18	18.8%	65.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	68.0%	\$6,000	60.0%	50.0%
Total Statewide	82.4%	81.0%	\$6,217	66.7%	52.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	50	19	N/A	N/A
Training Services	29	10	N/A	N/A
Total Statewide	50	19	27.8%	72.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	73.0%	\$8,193	62.0%	57.0%
Total Statewide	84.8%	88.9%	\$11,142	76.9%	69.2%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	50	21	N/A	N/A
Training Services	13	5	N/A	N/A
Total Statewide	50	21	0.0%	58.0%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.9%	73.9%	\$3,100	60.0%	56.4%
Total Statewide	82.8%	80.0%	\$6,500	66.7%	36.0%

Riverside County Workforce Development Division

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,056	540	N/A	N/A
Training Services	805	361	N/A	N/A
Total Statewide	1,056	540	46.1%	54.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	66.0%	\$6,150	60.0%	50.0%
Total Statewide	73.5%	68.9%	\$7,235	84.3%	74.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,062	692	N/A	N/A
Training Services	609	272	N/A	N/A
Total Statewide	1,062	692	19.5%	80.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	74.0%	\$7,850	62.0%	62.2%
Total Statewide	63.1%	68.3%	\$8,084	83.3%	82.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	641	568	N/A	N/A
Training Services	90	93	N/A	N/A
Total Statewide	641	568	8.8%	18.3%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	69.0%	\$3,279	60.0%	56.4%
Total Statewide	74.4%	71.6%	\$3,621	58.8%	78.4%

Sacramento Employment and Training Agency

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,267	724	N/A	N/A
Training Services	155	100	N/A	N/A
Total Statewide	1,267	724	3.6%	89.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	65.0%	65.0%	\$6,000	60.0%	50.0%
Total Statewide	63.3%	58.3%	\$6,585	69.0%	74.2%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	392	248	N/A	N/A
Training Services	85	54	N/A	N/A
Total Statewide	392	248	6.3%	95.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	72.0%	\$7,600	61.0%	40.0%
Total Statewide	75.5%	69.2%	\$7,960	66.7%	71.9%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	334	324	N/A	N/A
Training Services	35	20	N/A	N/A
Total Statewide	334	324	3.8%	57.5%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	69.0%	68.0%	\$3,400	58.0%	50.0%
Total Statewide	69.2%	64.4%	\$4,137	49.1%	48.1%

San Benito County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	40	20	N/A	N/A
Training Services	16	8	N/A	N/A
Total Statewide	40	20	50.0%	55.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	69.0%	66.0%	\$6,700	36.0%	46.0%
Total Statewide	82.6%	87.0%	\$7,509	50.0%	100.0%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	54	20	N/A	N/A
Training Services	24	7	N/A	N/A
Total Statewide	54	20	30.8%	63.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	72.5%	\$8,054	45.0%	44.5%
Total Statewide	87.0%	90.0%	\$13,281	28.6%	53.8%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	36	17	N/A	N/A
Training Services	21	9	N/A	N/A
Total Statewide	36	17	25.0%	52.8%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	69.0%	\$3,000	50.0%	40.0%
Total Statewide	87.5%	50.0%	\$6,854	0.0%	81.3%

San Bernardino County Workforce Development Department

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,425	967	N/A	N/A
Training Services	539	269	N/A	N/A
Total Statewide	1,425	967	9.7%	78.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	66.0%	\$5,900	60.0%	50.0%
Total Statewide	62.2%	59.7%	\$6,282	55.7%	53.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	996	768	N/A	N/A
Training Services	381	237	N/A	N/A
Total Statewide	996	768	10.5%	86.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	69.0%	70.0%	\$8,017	62.0%	52.0%
Total Statewide	63.9%	67.1%	\$8,027	57.8%	47.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	837	533	N/A	N/A
Training Services	333	247	N/A	N/A
Total Statewide	840	534	4.6%	13.6%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.5%	71.0%	\$3,490	60.0%	61.2%
Total Statewide	69.2%	66.3%	\$3,778	45.9%	68.5%

San Diego Workforce Partnership Inc.

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,645	841	N/A	N/A
Training Services	541	277	N/A	N/A
Total Statewide	1,645	841	22.6%	58.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	66.0%	\$6,800	60.0%	57.0%
Total Statewide	87.8%	82.7%	\$7,711	79.6%	70.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,990	965	N/A	N/A
Training Services	919	397	N/A	N/A
Total Statewide	1,990	965	32.2%	79.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	72.5%	\$8,774	60.0%	57.0%
Total Statewide	90.7%	86.3%	\$10,138	78.4%	65.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	994	371	N/A	N/A
Training Services	147	81	N/A	N/A
Total Statewide	996	371	0.0%	26.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.8%	71.0%	\$3,490	60.0%	50.0%
Total Statewide	76.4%	79.2%	\$4,422	73.4%	46.2%

San Francisco Office of Economic and Workforce Development

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	450	355	N/A	N/A
Training Services	139	89	N/A	N/A
Total Statewide	450	355	0.0%	12.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	64.0%	65.0%	\$5,900	60.0%	60.0%
Total Statewide	59.0%	58.2%	\$6,620	79.3%	78.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	978	780	N/A	N/A
Training Services	181	68	N/A	N/A
Total Statewide	978	780	0.0%	8.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.0%	73.0%	\$8,553	60.0%	63.0%
Total Statewide	60.0%	60.5%	\$8,638	63.3%	87.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	77	108	N/A	N/A
Training Services	0	0	N/A	N/A
Total Statewide	77	108	0.0%	3.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	59.0%	58.0%	\$3,490	44.5%	45.7%
Total Statewide	54.9%	45.3%	\$4,075	31.5%	9.1%

San Joaquin County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	489	291	N/A	N/A
Training Services	329	197	N/A	N/A
Total Statewide	489	291	17.3%	81.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	66.0%	\$7,600	58.0%	56.0%
Total Statewide	71.7%	68.8%	\$8,696	76.5%	74.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	298	218	N/A	N/A
Training Services	208	150	N/A	N/A
Total Statewide	298	218	26.3%	96.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.3%	72.5%	\$8,070	48.00%	57.00%
Total Statewide	75.8%	80.5%	\$9,586	88.8%	80.8%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	154	113	N/A	N/A
Training Services	12	10	N/A	N/A
Total Statewide	154	113	0.0%	36.4%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.0%	71.0%	\$3,100	45.0%	55.0%
Total Statewide	67.4%	60.7%	\$3,388	46.9%	67.4%

San Jose Silicon Valley Workforce Investment Network (work2future)

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	352	239	N/A	N/A
Training Services	136	52	N/A	N/A
Total Statewide	362	239	10.3%	42.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	62.0%	61.0%	\$6,250	55.0%	45.0%
Total Statewide	69.3%	64.1%	\$9,217	62.0%	74.4%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	202	176	N/A	N/A
Training Services	82	61	N/A	N/A
Total Statewide	202	176	19.5%	77.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	65.0%	67.0%	\$7,800	58.0%	47.0%
Total Statewide	69.5%	65.1%	\$12,619	73.9%	64.2%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	92	81	N/A	N/A
Training Services	12	6	N/A	N/A
Total Statewide	93	81	17.4%	24.7%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	67.5%	\$3,390	57.5%	49.7%
Total Statewide	71.1%	66.5%	\$6,476	83.3%	61.1%

County of San Luis Obispo Department of Social Services

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	46	32	N/A	N/A
Training Services	17	10	N/A	N/A
Total Statewide	46	32	25.0%	76.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	66.0%	\$6,000	60.0%	60.0%
Total Statewide	72.7%	66.7%	\$7,241	55.6%	85.7%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	33	22	N/A	N/A
Training Services	11	4	N/A	N/A
Total Statewide	33	22	11.1%	100.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	72.5%	\$8,070	60.0%	50.0%
Total Statewide	80.0%	71.7%	\$8,525	50.0%	90.0%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	24	24	N/A	N/A
Training Services	2	1	N/A	N/A
Total Statewide	24	24	0.0%	50.0%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.5%	71.0%	\$3,490	60.0%	56.4%
Total Statewide	66.0%	46.2%	\$2,363	9.1%	0.0%

Santa Ana Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	94	46	N/A	N/A
Training Services	63	23	N/A	N/A
Total Statewide	94	46	5.9%	59.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	68.0%	65.5%	\$6,400	60.0%	26.0%
Total Statewide	48.7%	56.0%	\$6,251	66.7%	11.9%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	93	56	N/A	N/A
Training Services	70	34	N/A	N/A
Total Statewide	93	56	2.6%	91.4%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	72.0%	\$8,900	60.0%	40.0%
Total Statewide	63.1%	66.2%	\$8,223	85.7%	26.2%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	54	59	N/A	N/A
Training Services	2	3	N/A	N/A
Total Statewide	54	59	0.0%	1.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	80.0%	\$4,400	75.0%	64.2%
Total Statewide	63.3%	51.7%	\$5,236	32.3%	29.6%

County of Santa Barbara

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	161	62	N/A	N/A
Training Services	83	31	N/A	N/A
Total Statewide	161	62	17.1%	54.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.3%	66.0%	\$6,200	60.0%	50.0%
Total Statewide	65.3%	62.5%	\$6,088	73.3%	57.5%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	149	65	N/A	N/A
Training Services	91	30	N/A	N/A
Total Statewide	149	65	25.9%	63.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	76.8%	72.5%	\$8,070	60.0%	50.0%
Total Statewide	76.5%	71.4%	\$8,718	65.4%	59.3%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	166	125	N/A	N/A
Training Services	20	21	N/A	N/A
Total Statewide	166	125	2.4%	17.5%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.0%	\$3,490	60.0%	56.4%
Total Statewide	55.2%	54.7%	\$2,971	12.8%	62.7%

Santa Cruz County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	147	88	N/A	N/A
Training Services	130	75	N/A	N/A
Total Statewide	147	88	10.7%	61.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	67.0%	66.0%	\$8,700	60.0%	50.0%
Total Statewide	75.6%	70.7%	\$7,706	54.1%	70.2%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	122	60	N/A	N/A
Training Services	105	46	N/A	N/A
Total Statewide	122	60	12.0%	74.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.90%	72.5%	\$10,750	60.0%	50.0%
Total Statewide	60.90%	74.4%	\$8,642	45.5%	63.4%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	95	22	N/A	N/A
Training Services	33	15	N/A	N/A
Total Statewide	95	22	9.7%	17.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.6%	71.0%	\$3,800	60.0%	56.4%
Total Statewide	78.0%	79.6%	\$4,225	87.5%	70.5%

South Bay Workforce Investment Board, Inc.

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	507	246	N/A	N/A
Training Services	233	120	N/A	N/A
Total Statewide	507	246	11.6%	35.5%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.5%	69.9%	\$6,000	65.0%	30.5%
Total Statewide	64.8%	70.7%	\$8,141	81.8%	56.3%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	600	240	N/A	N/A
Training Services	378	151	N/A	N/A
Total Statewide	600	240	8.6%	75.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.4%	72.5%	\$8,469	67.0%	60.0%
Total Statewide	72.3%	72.7%	\$12,325	77.6%	64.9%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	255	149	N/A	N/A
Training Services	47	14	N/A	N/A
Total Statewide	255	149	0.0%	10.2%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.3%	71.0%	\$3,490	62.0%	59.6%
Total Statewide	72.7%	70.6%	\$3,878	64.3%	74.8%

Workforce Development Board of Solano County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	126	39	N/A	N/A
Training Services	73	27	N/A	N/A
Total Statewide	126	39	22.7%	64.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.0%	70.0%	\$6,000	62.0%	60.0%
Total Statewide	73.6%	77.6%	\$6,971	73.3%	30.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	93	39	N/A	N/A
Training Services	68	27	N/A	N/A
Total Statewide	93	39	38.9%	87.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.6%	75.0%	\$8,244	60.0%	60.0%
Total Statewide	79.1%	81.4%	\$12,361	79.1%	45.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	71	9	N/A	N/A
Training Services	15	3	N/A	N/A
Total Statewide	71	9	50.0%	50.7%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	71.0%	\$3,490	60.0%	60.0%
Total Statewide	76.9%	75.0%	\$5,314	80.0%	15.8%

Sonoma County Workforce Investment Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	186	149	N/A	N/A
Training Services	13	6	N/A	N/A
Total Statewide	186	149	40.0%	33.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	69.6%	70.0%	\$7,558	60.0%	50.0%
Total Statewide	60.5%	62.6%	\$9,150	92.9%	38.5%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	175	150	N/A	N/A
Training Services	53	39	N/A	N/A
Total Statewide	175	150	31.6%	69.1%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	75.0%	\$8,481	60.0%	65.0%
Total Statewide	55.3%	45.0%	\$8,070	60.0%	60.9%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	49	22	N/A	N/A
Training Services	9	6	N/A	N/A
Total Statewide	49	22	0.0%	20.4%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	68.0%	75.0%	\$3,674	45.0%	56.4%
Total Statewide	87.0%	78.4%	\$6,953	13.3%	22.2%

Southeast Los Angeles County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	331	198	N/A	N/A
Training Services	165	88	N/A	N/A
Total Statewide	331	198	22.9%	97.9%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.9%	71.4%	\$8,079	40.0%	52.0%
Total Statewide	62.3%	59.1%	\$6,862	71.4%	92.5%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	309	227	N/A	N/A
Training Services	118	48	N/A	N/A
Total Statewide	309	227	18.4%	98.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	73.8%	73.8%	\$8,546	56.4%	50.0%
Total Statewide	60.6%	73.7%	\$8,570	67.3%	93.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	85	63	N/A	N/A
Training Services	39	23	N/A	N/A
Total Statewide	85	63	30.0%	94.1%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	62.9%	68.0%	\$3,610	39.0%	56.4%
Total Statewide	73.2%	73.3%	\$4,559	77.8%	84.2%

Stanislaus County Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	670	469	N/A	N/A
Training Services	182	86	N/A	N/A
Total Statewide	670	469	47.9%	70.3%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	74.0%	66.0%	\$6,800	60.0%	50.0%
Total Statewide	78.1%	70.2%	\$8,081	86.0%	59.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	231	214	N/A	N/A
Training Services	47	26	N/A	N/A
Total Statewide	231	214	57.1%	55%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	75.0%	72.5%	\$8,500	61.0%	66.0%
Total Statewide	69.6%	77.5%	\$8,605	88.5%	66.7%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	358	239	N/A	N/A
Training Services	122	88	N/A	N/A
Total Statewide	358	239	18.2%	21.8%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	67.0%	\$3,200	55.0%	38.0%
Total Statewide	71.0%	71.1%	\$3,538	50.4%	61.5%

Workforce Investment Board Tulare County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,422	783	N/A	N/A
Training Services	384	146	N/A	N/A
Total Statewide	1,422	783	10.2%	95.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	60.0%	60.0%	\$4,400	74.5%	65.0%
Total Statewide	54.5%	52.6%	\$4,661	86.4%	76.1%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	1,065	737	N/A	N/A
Training Services	324	143	N/A	N/A
Total Statewide	1,065	737	6.7%	92.8%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.0%	67.5%	\$5,750	77.5%	58.3%
Total Statewide	62.8%	56.0%	\$6,710	86.4%	74.6%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	759	409	N/A	N/A
Training Services	36	16	N/A	N/A
Total Statewide	759	409	5.9%	53.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.0%	71.0%	\$3,375	60.0%	56.4%
Total Statewide	64.6%	66.5%	\$3,762	69.8%	66.0%

Workforce Development Board of Ventura County

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	405	465	N/A	N/A
Training Services	67	48	N/A	N/A
Total Statewide	405	465	14.7%	31.6%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	77.0%	70.6%	\$7,200	60.0%	52.9%
Total Statewide	53.0%	55.9%	\$8,165	68.9%	67.8%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	537	627	N/A	N/A
Training Services	67	52	N/A	N/A
Total Statewide	537	627	23.8%	33.7%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	72.9%	72.5%	\$8,700	60.0%	68.7%
Total Statewide	54.4%	81.1%	\$8,512	75.3%	82.5%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	188	129	N/A	N/A
Training Services	67	38	N/A	N/A
Total Statewide	188	129	17.4%	5.9%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	76.0%	71.1%	\$4,000	60.0%	56.4%
Total Statewide	81.3%	76.8%	\$4,978	66.7%	76.1%

Verdugo Workforce Development Board

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	417	332	N/A	N/A
Training Services	121	106	N/A	N/A
Total Statewide	418	332	4.9%	78.2%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.8%	66.0%	\$6,345	60.0%	84.8%
Total Statewide	57.2%	63.0%	\$6,640	78.2%	86.7%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	102	74	N/A	N/A
Training Services	62	34	N/A	N/A
Total Statewide	102	74	2.4%	82.4%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	66.5%	72.5%	\$7,950	60.0%	80.5%
Total Statewide	55.0%	60.3%	\$9,444	77.5%	91.1%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	59	35	N/A	N/A
Training Services	14	15	N/A	N/A
Total Statewide	59	35	0.0%	15.3%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	70.5%	71.0%	\$3,200	60.0%	56.4%
Total Statewide	85.4%	81.9%	\$4,733	89.9%	95.5%

Yolo County Health and Human Services Agency

Title I Adult

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	236	237	N/A	N/A
Training Services	90	79	N/A	N/A
Total Statewide	236	237	19.8%	25.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	68.5%	66.0%	\$7,200	60.0%	50.0%
Total Statewide	65.7%	59.4%	\$8,677	59.6%	65.0%

Title I Dislocated Worker

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	61	31	N/A	N/A
Training Services	25	12	N/A	N/A
Total Statewide	61	31	25.0%	41.0%

Performance	Employment Rate (Q2)	Employment Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.9%	72.5%	\$10,500	60.0%	50.0%
Total Statewide	75.0%	66.7%	\$7,962	73.3%	70.8%

Title I Youth

Service Type	Participants Served	Participants Exited	Percent Training-Related Employment	Percent Enrolled in More than One Core Program
Career Services	48	51	N/A	N/A
Training Services	3	3	N/A	N/A
Total Statewide	48	51	12.5%	16.7%

Performance	Youth Employment / Education / Training Rate (Q2)	Youth Employment / Education / Training Rate (Q4)	Median Earnings	Credential Rate	Measurable Skill Gains
Negotiated Target	71.0%	71.5%	\$3,211	60.0%	56.0%
Total Statewide	66.7%	68.6%	\$4,687	51.4%	88.9%

