

Regional Technical Assistance In-Person Convening: September 23, 2019

Focus Question: *What are the biggest accomplishments to date for Regional Plan Implementation?*

Focused Conversation Discussion Notes:

What comes to mind with Regional Plans and what were some surprised with Regional Plan Implementation?

- Collaboration
- Talking more often
- Efficiency
- Strategic
- Opportunity
- Surprised
- Overwhelming = Fiscal Agent
- How structured it seems to be
- Innovative structured development
- Breaking down silos
- The progress that's been made
- Did some things we might not have done "strategic"
- Joint policies
- Really happy
- No wrong door
- Traction with county counterparts
- Getting partners to the table
- Practical

Given the accomplishments, have you seen enhanced services to job seekers?

- Customers have access to more programs because they know more and can co-enroll (communication is the key)
- Regional Business Service Team – uptick in job orders
- Appreciative of us not continuing as a government entity. We are offering relevant and current services
- Provide information through tech, so they can empower themselves
- Better job we do defining demand = Better services for job seekers: regionalism helps with that
- Working with education partners in different ways to build the pipeline

Importance of your Role

- Facilitate conversation
- Workforce in middle of regional planning
- Focus
- Effective and consistent communication
- Could not have done it without ROs/RTCs

What would you do differently?

- Not agree to be administration of funds
- Ask the state how they are monitoring
- Setting a baseline
- Define what needs to stay regional and what needs to stay local?

- Enhance strategies to involve staff in regional work
- Advised the State that 10% does not cover all the admin.
- Better define RPU Fiscal Agent role when other Local Workforce Boards are not fulfilling contract obligations.
- Better defined cost per participant (has tripled).
- Better defined time that will be spent planning with all the initiatives, policy/leg work, all due dates, timelines.
- How to become more efficient and spend more time implementing.