

## Department of Child Support Services and Workforce System Partnership

Partners the California Department of Child Support Services, the California Workforce Development Board (CDWB), and the California Workforce Association (CWA), agree to work to help unemployed non-custodial parents find and retain employment. The partnership shall be informed by and designed in a manner consistent with the objectives of the WIOA State Plan:

- Fostering demand-driven skills attainment. Workforce and education programs need to align program content with the state's industry sector needs so as to provide California's employers and businesses with the skilled workforce it needs to compete in the global economy.
- Enabling upward mobility for all Californians, including populations with barriers to employment. Workforce and education programs need to be accessible for all Californians and ensure that everyone has access to a marketable set of skills and able to access the level of education necessary to ensure economic self-sufficiency and security.
- Aligning, Coordinating, and Integrating Programs and Services to economize limited resources while also providing the right services to clients, based on each client's particular and potentially unique needs so as to facilitate skills-attainment.

## General Principles and Agreement to Partner Moving Forward

1. This partnership agreement serves as a general blueprint for the building of local and/or regional partnerships to facilitate job placement and retention for unemployed non-custodial parents.
2. Partners agree that WIOA State Plan policy strategies will be utilized, as appropriate, to improve labor market outcomes for non-custodial parents; these policy strategies include:
  - a. Sector Strategies
  - b. Career Pathways
  - c. Organizing Regionally
  - d. Earn and Learn
  - e. Supportive Services
  - f. Integrated Service Delivery and Braided Resources
  - g. Building Cross-System Data Capacity
3. Partners will implement each of the foregoing WIOA program strategies, as appropriate, through a value-added partnership in which each partner contributes to the partnership on the basis of its programmatic expertise and its statutory and operational duties.
4. Partners recognize that not all WIOA program strategies are appropriate for all individuals and that workforce services and supportive services are individualized and geared to the needs of the individual to ensure a customer-centered approach to service delivery

5. Partners will communicate both jointly, and individually with their local counterparts on the need to partner to collectively implement WIOA program strategies in an innovative way to help non-custodial parents find and retain employment. This communication will occur using joint letters, and when appropriate, relevant policy directives; it is the responsibility of the State partners to work together to provide both technical assistance and consistent messaging to local and regional programs on the implementation of this partnership agreement at the local and/or regional level
6. The nature of regional and local partnerships, partner responsibilities, and the specific manner in which partners will braid resources and coordinate service delivery to implement the WIOA program strategies, will vary according to the types of agreements worked out between Local Boards, Regional Planning Units, and relevant local and regional stakeholders.
7. Partners will continue to work in a workgroup over the course of the early months of 2018 to identify practices and operational methods that may be used by Local Boards, RPUs, and their regional and local partners to better serve unemployed non-custodial parents. The work of this workgroup will inform local and regional policy guidance that identifies, and alternatively, requires, recommends, or encourages the adoption of best practices and model partnerships for serving unemployed non-custodial parents.