

Appendix B: Title II Program Specific Requirements and Assurances

ADULT EDUCATION AND LITERACY PROGRAMS

The State Plan must include a description of the following as it pertains to Adult Education and Literacy programs under title II, the Adult Education and Family Literacy Act (AEFLA).

(a) Aligning of Content Standards. Describe how the eligible agency will, by July 1, 2016, align its content standards for adult education with State-adopted challenging academic content standards, as adopted under section 1111(b)(1) of the Elementary and Secondary Education Act of 1965, as amended (20 U.S.C. 6311(b)(1)).

California adult education programs are implementing the College and Career Readiness Standards, and have already incorporated the Common Core State Standards as adopted by the SBE in the high school diploma programs. California *Education Code* requires that the adult education high school diploma meets the same standards as required for the K-12 high school diploma. In addition, local educational adult programs will continue to provide standards-based curriculum, instruction, and assessment focusing on the skills that enable learners to participate more fully within American society as citizens, workers, and family members. The CDE has developed and implemented model curriculum standards for ABE, ESL including EL Civics, and ASE.

(b) Local Activities. Describe how the state will, using the considerations specified in section 231(e) of WIOA, fund each eligible provider to establish or operate programs that provide adult education and literacy activities, including programs that provide such activities concurrently. The Unified or Combined State Plan must include at a minimum the scope, content, and organization of local activities.

Funding WIOA, Title II: AEFLA Providers

New and continuing agencies participated in an open competition for 2014–15 adhering to the twelve considerations in the Workforce Investment Act of 1998. Successful applicants were given the opportunity to continue to receive funds through a simplified reapplication process for 2015–16 and 2016–17. For the grant year of 2017–18, a new competitive application process will be executed adhering to the thirteen considerations specified in the WIOA, Title II: AEFLA, effective July 2014. This will be followed with a re-application process in years two and three. Only those grantees in good standing are allowed to reapply for continued funding.

The CDE uses 82.5 percent of the state allocation for local assistance grants. Local assistance grants and contracts are based on the following priorities: (1) populations with greatest need and hardest to serve, which includes adult learners who are performing below the eighth grade level; (2) populations performing at or above the eighth grade level, but who do not have a high

school diploma or its equivalent; and (3) incarcerated adults or eligible adults residing in state hospitals who perform below the high school graduation level.

For Leadership Activities the state allocates 12.5 percent to provide support for: (1) data and accountability; (2) technology and distance learning; and (3) professional development.

The CDE uses the considerations specified in section 231(e) of WIOA to fund eligible providers. Through an RFA process, agencies must provide narrative detail to demonstrate how they will meet each consideration. The CDE monitors successful applicants through a system of reviewing online deliverables and onsite visits for the following:

1. **Needs Assessment:** The degree to which the provider is responsive to (A) regional needs as identified in the local plan under section 108; and (B) serving individuals in the community who are identified in such plan as most in need of adult education and literacy activities, including individuals who have low levels of literacy skills and who are English language learners.
2. **Individuals with Disabilities:** The degree to which the provider is able to serve eligible individuals with disabilities, including eligible individuals with learning disabilities.
3. **Past Effectiveness:** The degree to which the provider demonstrates past effectiveness in improving the literacy of eligible individuals to meet State-adjusted levels of performance for the primary indicators of performance described in section 116, especially with respect to eligible individuals who have low levels of literacy.
4. **Alignment with One-stop Partners:** The degree to which the eligible provider is responsive to, and demonstrates alignment between, proposed activities and services and the strategy and goals of the local plan under section 108 as well as the activities and services of the one-stop partners.
5. **Intensity, Quality, and Instructional Practices:** The degree to which the eligible provider's program is of sufficient intensity and quality and based on the most rigorous research available so that participants achieve substantial learning gains, and uses instructional practices that include the essential components of reading instruction.
6. **Research Based Educational Practices:** The degree to which the eligible provider's activities, including reading, writing, speaking, mathematics, and English language acquisition instruction, are based on the best practices derived from the most rigorous research available, including scientifically valid research and effective educational practice.
7. **Effective Use of Technology:** The degree to which the eligible provider's activities effectively use technology, services, and delivery systems, including distance education

in a manner sufficient to increase the amount and quality of learning and how such technology, services, and systems lead to improved performance.

8. **Integrated Education and Training:** The degree to which the eligible provider's activities offer learning in context, including through integrated education and training, so that an individual acquires the skills needed to transition to and complete postsecondary education and training programs, obtain and advance in employment leading to economic self-sufficiency, and exercise the rights and responsibilities of citizenship.
9. **Qualified Staff:** The degree to which the eligible provider's activities are delivered by well-trained instructors, counselors, and administrators who meet any minimum qualifications established by the state, where applicable, and who have access to high quality professional development, including through electronic means.
10. **Partnerships and Development of Career Pathways:** The degree to which the eligible provider's activities coordinate with other available education, training, and social service resources in the community, such as establishing strong links with elementary schools and secondary schools, postsecondary educational institutions, institutions of higher education, local workforce investment boards, one-stop centers, job training programs, social service agencies, business and industry, labor organizations, community-based organizations, and nonprofit organizations.
11. **Flexible Schedules and Coordination with Support Services:** The degree to which the eligible provider's activities offer flexible schedules and coordination with federal, state, and local support services (such as child care, transportation, mental health services, and career planning) that are necessary to enable individuals, including individuals with disabilities or other special needs, to attend and complete programs.
12. **Data Collection:** The degree to which the eligible provider maintains a high-quality information management system that has the capacity to report measurable participant outcomes (consistent with section 116) and to monitor program performance.
13. **English Language Acquisition and Civics Education:** The degree to which the eligible provider has a demonstrated need for additional English language acquisition programs and civics education programs.

Adult Education and Literacy Activities (Section 203 of WIOA)

The focus of adult education instruction in California will continue standards-based contextualized education (i.e., students are engaged in purposeful use of the language rather than learning about the language). Students can use the skills gained to achieve basic life skills, enhance employment and career opportunities, obtain citizenship, progress to career or

postsecondary programs, and function in English at high cognitive levels. The programs are offered in day, evening, and weekend formats, and through distance learning. Citizenship classes offer students instruction in history, geography, and government to prepare students for the citizenship and the nationalization interview tests. California adult programs promote progression from English language acquisition (ELA) to career education programs, once the student is proficient enough in English to be employable. Following is a brief description of the literacy programs' goals and objectives:

Adult Basic Education

The goal of the Adult Basic Education (ABE) program is to improve students' basic skills in language arts and mathematics. A model ABE program provides comprehensive services to meet the diverse educational needs of students and prepare them to transition to secondary education and job preparation classes.

ABE programs include literacy (reading and writing) and computational skills necessary for functioning at levels comparable to students in the first through eighth grade. Courses may be remedial for students or they may provide educational opportunities for students who speak, but do not read English. These programs are standards-based and are designed to teach the academic skills necessary for success and to help students become more productive community members. These programs are also designed to help students develop job readiness skills, find employment, advance on the job, or enter adult secondary education classes.

English Language Acquisition

Within the English Language Acquisition program, students are placed in appropriate skill-level classes through assessments of general language proficiency. There are six levels of instruction: beginning literacy, beginning low, beginning high, intermediate low, intermediate high, and advanced. The assessments for progressing from one level to another measure both general language proficiency and specific standards mastered. The key objectives for adult education English language acquisition are to:

- provide stress-free and comfortable learning environments in order to reduce anxiety that interferes with obtaining language fluency;
- integrate language acquisition with relevant life experiences, stressing the importance of critical thinking, problem solving, and self-sufficiency;
- use proficiency standards for assessing the major accomplishments of , students;
- develop students' receptive English language skills of listening and reading comprehension;
- develop students' productive English language skills of speaking and writing;
- provide students with the ability to use English that is accurate and appropriate in a variety of academic and social settings; and
- provide students with English language and citizenship instruction necessary to successfully complete the citizenship application and interview process.

Vocational English as a Second Language and Vocational Adult Basic Education

Economic development initiatives and the WIOA provide the impetus to develop literacy in a workplace context. Workforce literacy programs provide post-employment support to ensure that newly employed individuals can continue to gain the necessary language skills needed to stay employed or advance in the workforce. Vocational ESL (VESL) and Vocational ABE (VABE) have as their primary goal the development of knowledge and skills enabling students to obtain, retain, or upgrade their employment status. They contain the following elements:

- Instruction in a safe and accessible environment, including workforce and employment development centers
- Content specifically related to job skill requirements
- Growth and development of employees as technological advances occur
- Coordination of community resources to supplement program resources

Adult Secondary Education

The primary goal of the Adult Secondary Education (ASE) programs is to provide a curriculum that enables adults to attain a California high school diploma or a high school equivalency certificate. The ASE programs are performance oriented and deliver instruction through processes that facilitate, measure, and certify learning outcomes. Programs are conducted within flexible time limits, are relevant to the practical needs of adults, and teach the skills and knowledge necessary for self-sufficiency and employment.

Integrated Education and Training

Integrated Education and Training (IET) is defined as an education model that “combines occupational skills training with adult education services to increase the educational and career advancement of participants. In programs that deliver IET, adults participate in both occupational skills training and adult education services at the same time.”

Through the adult education professional development leadership contractor, modules on IET are offered as a facilitated online course. The modules take educators and agency administrators through the process of developing plans for implementing one of four instructional models. These models integrate basic skills (i.e. ELA or ABE) with technical or occupational skills instruction.

Specific objectives for the IET are 1) analyze and cite reasons for implementing IET models after reviewing various resources; 2) define key terms and components of IET models; 3) assess the degree of readiness to implement an IET model; and 4) identify which IET models are best suited for the students and identify next steps to begin to implement them. Finally, effective implementation of a comprehensive IET model requires well-planned and integrated coordination of the program structure, student support services, and classroom activities. The IET training modules provided below are several options for agencies to choose the best method to meet their adult students’ needs.

1. **Co-Teaching:** The co-teaching model involves skills instruction in a particular Career Technical Education (CTE) program along with basic language instruction, delivered in an integrated fashion. Team teaching and co-teaching are the main strategies used to deliver the curriculum. The language and basic skills instructor deliver literacy and language education while the CTE instructor teaches the related technical skills. After completion of the class, students are better prepared to transition to a related advanced CTE class or employment.
2. **Alternating Teaching:** In alternating teaching, students enroll in two different, but coordinated courses. For example, students interested in business careers might also attend a basic skills class. This class may incorporate important components of clerical jobs, such as customer service and answering the phone, etc., along with basic language or reading skills. After attending the basic skills class, students go to a technology class to learn the technical skills necessary to be successful in clerical occupations, such as using Excel, Word, PowerPoint, etc.
3. **Vocational English as a Second Language and Vocational Adult Basic Education:** VESL and VABE classes are intended to teach the English language through the context of a specific occupational skill. Upon completion of the class, it is intended that students will be employable and/or go to more advanced training in their chosen career pathway. For example, students with the goal of working as childcare providers might enroll in VESL or VABE classes in child development. The VESL and VABE instructors teach listening, speaking, reading, writing, grammar, and pronunciation in the context of child development. These VESL and VABE courses may include content in parenting, safety in the home, and child development content that is specifically designed to address the needs of lower level ESL students. Having completed a VESL or VABE class, the students have a better chance to be successful in the occupational training program.
4. **Cluster Vocational English as a Second Language/Vocational Adult Basic Education Class:** In a cluster VESL/VABE course, students enrolled in different career fields study together in a single VESL or VABE class. Total class time is optimally three to four hours. The first two hours are a VESL or VABE workplace focused class incorporating reading, writing, speaking, grammar, and pronunciation. During the second two hours, students work in groups in their career fields in the same classroom. They use career specific curriculum and materials.

Special Rule: California's funded agencies under WIOA that are awarded a grant or contract under this section shall not use any funds made available under this subtitle for adult education and literacy activities for the purpose of supporting or providing programs, services, or other activities for individuals who are not individuals described in subparagraphs (A) and (B) of Section 203(4), except that such agency may use such funds for such purpose if such programs, services, or activities are related to family literacy services. In providing family literacy services under this subtitle, an eligible provider shall attempt to coordinate with programs and services that are not assisted under this subtitle prior to using funds for adult education and literacy activities other than adult education activities (Section 231[d]).

(c) Corrections Education and other Education of Institutionalized Individuals. Describe how the state will establish and operate programs under section 225 of WIOA for corrections education and education of other institutionalized individuals, including how it will fund, in accordance with the requirements of title II subtitle C.

Each eligible agency using funds provided under Programs for Corrections Education and Other Institutionalized Individuals to carry out a program for criminal offenders within a correctional institution must give priority to serving individuals who are likely to leave the correctional institution within 5 years of participation in the program.

Correctional Institution Programs

The WIOA expands the use of funds for adult education programs in correctional institutions. This includes the teaching of basic literacy skills including reading, writing, speaking, and math; special education programs; secondary education credit and high school diploma or equivalency programs, and career-integrated education and training. Correctional institutions must describe and define the academic program areas in their grant application, and describe how the agency will deliver any of these programs.

Section 225 funds are available to local education agencies that have contracts with the local sheriff departments responsible to manage the jail programs. Section 225 funds are also available to state correctional education programs. The applications submitted by local school districts, LEAs, and other state and local correctional education programs, must outline how the agency ensures participants' access to the programs if they are within five years of release.

As part of California Department of Corrections and Rehabilitation (CDCR)'s Division of Rehabilitative Programs, the Office of Correctional Education (OCE) offers various academic and education programs at each of California's adult state prisons. These programs are monitored by CDE through the compliance monitoring system, and CDCR is required to outline what components are delivered in these activities in the application for the WIOA grant funding.

Correctional Education programs within institutions demonstrate the operation of the various academic and career technical education programs addressing the requirements of the WIOA grant. The CDE partners with correctional education providers to develop a new integrated education training model that addresses the academic and career programming needs designed to support students' completion of a high school diploma or equivalency degree. The transitional plan for students' access to post-secondary education and career pathways is in development for correctional education to ensure students will have the 21st Century skills necessary to succeed once released.

The CDE works in partnership with correctional education providers by offering continued technical assistance in understanding and implementing the grant requirements. To ensure compliance with the law, the CDE continues to monitor the academic and career technical

programming, and reviews the financial records to ensure correctional education providers are allocating the grant funding to correctional education programs as required by law.

The CDE also ensures compliance with federal and state law as a member of the Corrections Rehabilitation Oversight Board (C-ROB). CDE monitors the academic rehabilitation process, and contributes to the annual report on academic programs in conjunction with other agencies in the annual report to the California Legislature.

Priority: WIOA supports educational and career advancement for incarcerated individuals. WIOA encourages states to provide a range of education and job training activities to promote successful reentry and reduce recidivism. Correctional institutions must describe in their grant application how they give priority to individuals most likely to leave the correctional institution within five years of participation in the program.

There are 35 state prisons, 5 developmental centers, and 4 state hospitals providing adult education programs to institutionalized adults and inmates. All 58 California counties provide education programs in county jail facilities. Other facilities such as state hospitals, rehabilitation centers, and limited retention facilities provide literacy services to inmates. These institutions often collaborate with adult schools, public libraries, and community based organizations.

(d) Integrated English Literacy and Civics Education Program. Describe how the state will establish and operate Integrated English Literacy and Civics Education programs under Section 243 of WIOA, for English language learners who are adults, including professionals with degrees and credentials in their native countries.

Describe how the state will fund, in accordance with the requirements of title II, subtitle C, an Integrated English Literacy and Civics Education program and how the funds will be used for the program.

Describe how the Integrated English Literacy and Civics Education program will be delivered in combination with integrated education and training activities.

Describe how the program is designed to (1) prepare adults who are English language learners for, and place such adults in, unsubsidized employment in in-demand industries and occupations that lead to economic self-sufficiency and (2) integrate with the local workforce development system and its functions to carry out the activities of the program.

Integrated English Literacy and Civics Education

Integrated English Literacy and Civics Education (IEL/CE) is an important offering to California adult immigrant learners. WIOA added the term “integrated” to the present English Literacy/Civics Education program, and defines *Integrated English literacy and Civics* as:

Education services provided to English language learners who are adults, including professionals with degrees and credentials in their native countries that enable such adults to achieve competency in the English language and acquire the basic and more advanced skills needed to function effectively as parents, workers, and citizens in the United States. Such services shall include instruction in literacy and English language acquisition and instruction on the rights and responsibilities of citizenship and civic participation, and may include workforce training.

California provides IEL/CE in three program focus areas: Citizenship Preparation, Civic Participation, and IET. Both Citizenship Preparation and Civic Participation focus areas document learning gains using academic pretests and post-tests along with performance-based additional assessments. In addition to pretests and post-tests, adult learners enrolled in Citizenship Preparation take the written Government and History for Citizenship test and the oral Citizenship Interview Test.

1. **Citizenship Preparation Program** has a primary focus to help adults obtain United States citizenship. Students benefit by preparing for the United States Citizenship and Immigration Services citizenship test. In addition, the CDE has added an oral practice test. It was determined that lack of English proficiency was a major obstacle for immigrants to pass the interview portion of the citizenship process. By adding the oral interview practice test, the adult learners are more comfortable and confident and better able to respond to questions.
2. **Civic Participation Program** has a primary focus on civic involvement. Agencies conduct community and student assessments and teach the language and literacy objectives that (1) best match their students' identified needs, and (2) will assist them in attaining mastery of a specific civic objective. Civic objectives meet the following criteria:
 - Integrate English language and literacy instruction into civics education
 - Focus on content that helps students understand the government and history of the United States; understand their rights and responsibilities as citizens; and participate effectively in the education, employment, and civic opportunities this country has to offer
 - Integrate active participation of the students in community activities

Initially, the IEL/CE Program agencies developed 42 language and literacy objectives within five general categories. Agencies presently have the opportunity to add objectives as needs evolve, and there are now 48. The intention is to add 4 to 6 more language and literacy objectives in 2016 specifically focusing on integration into workforce preparation activities.

Detailed information and descriptions of the language and literacy objectives and entire EL Civics program can be found at <https://casas.org/training-and-support/casas-peer->

[communities/california-accountability/el-civics](#). Each objective consists of a Civic Objective, Language and Literacy Objective, and an Additional Assessment Plan. This list of civic objectives offers a wide range of 30-hour courses integrated into the ELA curriculum. Agencies annually select objectives based upon a preliminary needs assessment through a survey of their students. Civic objectives are categorized as:

- Consumer Economics
- Community Resources
- Health
- Employment
- Government and Law

3. IEL/CE in Combination with IET

Section 243 of Title II AEFLA focuses on combining Integrated English Literacy and Civics Education with integrated education and training activities. Specifically, section 243 states as a goal that each program received funding under this section shall be designed to:

(1) prepare adults who are English language learners for, and place such adults in, unsubsidized employment in in-demand industries and occupations that lead to economic self-sufficiency; and

(2) integrate with the local workforce development system and its functions to carry out the activities of the program.

Most CDE adult education WIOA funded agencies provide IEL/CE programs which include Citizenship Preparation and Civic Participation as part of ABE and ELA courses. Agencies who offer CTE and ABE and ELA naturally blend these two programs by using one of the IET models as outlined in the IET section above. Agencies providing only ABE and ELA or only CTE programs will partner with other local providers to collaboratively deliver IET activities.

(e) State Leadership. Describe how the state will use the funds to carry out the required State Leadership activities under section 223 of WIOA.

Section 223(a)(1)(A) states:

The alignment of adult education and literacy activities with other core programs and one-stop partners, including eligible providers, to implement the strategy identified in the unified State plan under section 102 or the combined State plan under section 103, including the development of career pathways to provide access to employment and training services for individuals in adult education and literacy activities.

The CDE, in partnership with California Workforce Development Board (CWDB) and local providers, has implemented and aligned adult education and literacy activities with other core programs and one-stop partners. This includes the development of career pathways to provide access to employment and training services for individuals participating in adult education and literacy activities. This also includes state Adult Education Block Grant programming (pursuant

to Assembly Bill 104) to provide better coordinated services for adult learners leading to career pathways and employment opportunities. The WIOA Implementation Work Group is in the process of developing WIOA performance measures and multi-agency metrics, developing policy, catalyzing systems' alignment and regional collaboration, and determining any needed governance changes.

Section 223(a)(1)(B) states:

The establishment or operation of high quality professional development programs to improve the instruction provided pursuant to local activities required under section 231(b), including instruction incorporating the essential components of reading instruction as such components relate to adults, instruction related to the specific needs of adult learners, instruction provided by volunteers or by personnel of a State or outlying area, and dissemination of information about models and promising practices related to such programs.

The CDE, as part of the leadership portion of the WIOA grant, has contracted with the American Institute of Research to provide adult education focused professional development to the sub grantees. The contract is designed to deliver strategic high quality professional development programs to improve instruction. This includes an emphasis on instruction incorporating the essential components of reading instruction. The professional development activities include the dissemination of information about many instructional models and promising practices to deliver adult education and workforce programs.

Section 223(a)(1)(C) states:

The provision of technical assistance to eligible providers of adult education and literacy activities receiving funds under this title, including—

- (i) the development and dissemination of instructional and programmatic practices based on the most rigorous or scientifically valid research available and appropriate, in reading, writing, speaking, mathematics, English language acquisition programs, distance education, and staff training;*
- (ii) the role of eligible providers as a one-stop partner to provide access to employment, education, and training services; and*
- (iii) assistance in the use of technology, including for staff training, to eligible providers, especially the use of technology to improve system efficiencies.*

The CDE, along with its leadership contractors, will continue to provide technical assistance and training to all of the local AEFLA providers in the following areas:

- a. Scientific research-based instructional and programmatic practices focused on reading, writing, speaking, mathematics, English language acquisition, distance education, and staff training.
- b. The integration of the AEFLA agencies as a one-stop partner to provide their students access to employment opportunities, job training skills and support services.

- c. The use of technology to increase program efficiency in administration, curriculum delivery, and for student mastery.

Section 223(a)(1)(D) states:

The monitoring and evaluation of the quality of, and the improvement in, adult education and literacy activities and the dissemination of information about models and proven or promising practices within the State.

The CDE, along with its leadership contractors, has implemented a system that provides a sound monitoring and evaluation of the AEFLA programs. The CDE continues to conduct numerous training and technical assistance activities including providing models and information on proven practices within California programs. The CDE believes in providing high quality professional development to local providers to encourage continuous improvement in teaching practices.

With the opportunity provided by the WIOA, the CDE will work with the CWDB to strategically examine the technical assistance and professional services provided to forge continuous improvement. The CDE will provide technical assistance and training to local providers to meet the new performance measurements of WIOA. The CDE will continue to provide AEFLA providers research-based, best practice trainings, and technical assistance in the use of technology, data collection, and analysis.

State Leadership Activities under section 223

The CDE through contracts with three outside agencies collaborate to conduct state leadership activities. These contracts, funded through the leadership activities portion of the WIOA grant, provide a variety of services to support the grantees. The contracts are in the areas of:

1. Assessment and Accountability
2. Technology and Distance Learning
3. Professional Development

1. Assessment and Accountability

Assessment and accountability is a key component for tracking the progress and success of the students as well as the performance of local agencies to determine if they meet the goals and objectives of the WIOA. This contractor is responsible for providing a standardized assessment system for all levels of the ABE, ASE, and ELA programs. The contractor also collects and provides accountability data to the state. The electronic data system provides the required elements through the series of student progress assessments, as well as collection of demographic and goal attainment data. Sites participating in the federal data collection efforts receive agency-specific data results and are given technical assistance on analyzing the data for local reporting and program planning purposes.

The assessment and accountability contractor is responsible for the collection of data related to the integration of literacy and English language instruction with occupational skills training and promoting linkages with employers. By providing the assessments necessary to track this integration, agencies are better able to match their curriculum with the goals and objectives of the WIOA. Identifying curriculum frameworks and aligning rigorous content standards that specify what adult learners should know and be able to do in the areas of language arts, mathematics, and English language acquisition are priorities for a successful program.

This contractor is accountable for a statewide Web-based system for both data collection and assessment delivery. The contractor is also required to provide training to funded agencies to meet grant requirements. The training includes data collection, how to analyze the previous year's data, and discussions on the implications of the data. The contractor also must provide opportunities for networking among recipients so that they can share effective accountability practices.

The contractor is required to update and keep current pre/post testing instruments, training materials, student entry/exit records, and student testing records in order to maintain relevance in the changing world of adult education and workforce development training. The contractor is also required to make enhancements to the process for collecting, aggregating, analyzing, and reporting both quantitative and qualitative program data. It must work in coordination with other contractors to identify and address needs to improve the data collection process for federally funded programs in California. Finally, it must address the special needs of various populations such as individuals with disabilities.

2. Technology and Distance Learning

One of the main objectives of the technology and distance learning contract is the implementation of technology at both the agency administration and the classroom levels. The technology and distance-learning contractor incorporates curriculum for distance learning and provides professional development to support the use of instructional technology to deliver curriculum.

Working with the CDE, the contractor offers Internet resources and computer assisted and Web based instruction. The contractor provides a robust system of telephone and onsite technical support to ensure that the optimum usage of communication technology is a priority. In addition, the contractor is responsible for facilitating trainings in the use of best practices and provide technical assistance using a variety of delivery models.

The contractor is responsible for managing California's distance learning infrastructure and expanding the ability of adult education providers to (1) communicate with each other and their adult learners through multiple methods; (2) develop a teleconferencing capability; and (1) provide capacity building services to smaller agencies providing literacy services.

The contractor provides instructional technology support by improving and expanding on a variety of successful activities currently occurring throughout the state. These include researching and making available current information on new and emerging technologies and educational resources. An essential part of this contract is conducting training and workshops in all aspects of planning and implementing instructional technologies in education and training. The contractor helps providers implement best practices in computer assisted and/or Web-based instruction through demonstrations, and by disseminating information on successful models. The contractor also assists the CDE in the implementation of the California Adult Education Technology and Distance Learning Plan, which is a deliverable for all WIOA agencies.

Activities designed to help expand the expertise of adult education providers to adopt distance learning in their instructional strategies is also a priority. To facilitate integrated success among education agencies, the contractor provides an electronic collaborative environment. This includes discussion boards and work groups for the exchange of information about effective program models, teaching techniques, and curriculum. Piloting, implementing, evaluating, and disseminating models for learner-oriented Web sites to encourage students to obtain the knowledge and skills necessary for employment and self-sufficiency are priority objectives. Finally, providing technical assistance, staff training, and program marketing to ensure the optimum usage of communication technology by adult education providers and learners only strengthens distance learning for optimal usage of WIOA funds.

3. Professional Development

The goal is to support and continuously improve high performing literacy and basic skills adult education programs. The contractor is expected to design, implement, and operate a large-scale, statewide professional development project for all WIOA-funded agencies. Other priorities of this contract include facilitating the implementation of models for integrated education and training and career pathways. Additionally, the development and implementation of a system to assist in the transition from adult education to post-secondary education and training, including linkages with postsecondary educational institutions or institutions of higher education, is another priority. The development and piloting of strategies for improving teacher quality and retention are critical to the long-term success of adult education, and best practices in these areas are provided through this contract. The development and implementation of programs and services to meet the needs of adult learners with learning disabilities or English language learners, which may include new and promising assessment tools and strategies based on scientifically valid research, are included in the professional development activities provided to grant recipients.

All of these activities are essential components of the professional development contract in order to ensure the success of the agencies utilizing WIOA grants. These professional development activities are delivered through multiple formats including workshops, face-to-face trainings, mentoring, Professional Learning Communities, Communities of Practice, and

online activities, such as web-based trainings, and are specifically designed and focused on improving the quality of instruction.

Leadership Collaboration

The CDE and the contractors hold quarterly meetings to coordinate all activities listed in the sections above. This is to ensure that the contractors are working together with the same goals and objectives as outlined in the WIOA law. Responsibilities are outlined and tasks with appropriate action plans are devised. The purpose of the quarterly meetings is to make sure that services are provided efficiently, to avoid duplication of efforts, and to offer the maximum amount of coordination across all contractors and the CDE.

Leadership contractors work in collaboration with each other to identify and provide a wide range of activities designed to assist local agencies in increasing participation rates, improve instruction, provide student resources, and promote student success. Many of the professional development training modules created by the contractors feature an online component intended to support the on-site training provided. Web based seminars are created by the individual contractor or the CDE and hosted by the technology and distance learning contractor. A direct focus on promoting networking with a variety of local agencies, in order to locate appropriate support services for students as well as coordination with the local One-Stop Career Centers, is also a priority. Professional development conducted through these contracts provides maximum benefit for the WIA providers while incurring the lowest expense.

(a) Assessing Quality. Describe how the eligible agency will assess the quality of providers of adult education and literacy activities under title II and take actions to improve such quality, including providing the activities described in section 223(a)(1)(B) of WIOA.

Assessing Quality

The CDE assesses the quality of providers through quarterly and annual evaluations. A major focus of these evaluations is to measure the effectiveness of state and local providers in attaining the core indicator performance levels negotiated with the ED. These evaluations also measure continued progress and improvement of the goals and objectives of the considerations in Section 231(e).

The CDE reviews (1) strategies, processes, and barriers to attaining the performance levels; and (2) quantitative and qualitative data to evaluate the progress and improvement of the programs.

The evaluations (1) collect local provider and student performance measures, (2) determine the level of student improvement, (3) identify program quality, and (4) determine the extent to which populations identified are served.

Results of the evaluations provide (1) relevant information about the effectiveness of adult education programs, (2) characteristics of the learners participating in the literacy programs, (3) analyses of learner gains and identification of emerging needs, and (4) the impact of local providers in meeting their identified performance standards.

Pursuant to Section 212 of the AEFLA, each agency must provide student progress measures obtained from all students who have attended at least 12 hours of instruction in programs receiving sections 225, 231 and 243 federal supplemental funds. Documented progress of student performance measures must include at a minimum:

- literacy skill level improvements in reading, writing, and speaking the English language, problem solving, numeracy, and other literacy skills;
- placement in, retention in, or transition into postsecondary education, training, unsubsidized employment, or career advancement; and
- a secondary school diploma or its equivalent.

All agencies are required to maintain individual student records for all students who have attended 12 hours of instruction. Each record must contain (1) student identification and demographic information; (2) attendance rates; (3) years of schooling and placement level at program entry; (4) initial learning goals; (5) specified pre- and post-testing student information; (6) entry and update records; and (7) other specified information necessary.

Monitoring and Program Evaluation

As part of the CDE's Federal Program Monitoring (FPM) system, the Adult Education Office has developed an instrument tracking the criteria outlined in the WIOA Title II law for running an effective and high quality program. The FPM process also evaluates fiscal and legal areas of responsibility. In addition, for on-going assessment purposes:

1. The CDE requires all agencies to submit quarterly reports that reflect student participation levels and progress.
2. The CDE conducts an annual comprehensive qualitative program survey. This survey is required of all participating agencies and involves practitioner focus groups and interviews of both teachers and students. The results provide recommendations for state level planning and development activities, identify best practices and emerging needs, and help focus professional development and training to ensure effective instructional programs for targeted populations.
3. The CDE presently incorporates the Core Performance Follow-up Survey system to track student outcomes in the areas of obtaining or retaining employment, as well as transitioning to postsecondary education or training. Under WIOA, the CDE in collaboration with the EDD will create an accountability system to track and report the employment follow up required by the new law.

Adult Basic Education and Literacy Programs and Certifications and Assurances

The Adult Education Family Literacy Act (AEFLA), as amended by Title II of the Workforce Innovation and Opportunity Act of 2014 (WIOA), (Public Law 113-128), requires the submission of a combined or unified California State Plan (CSP). California has designated the California Department of Education (CDE) to administer the funds designated for Adult Basic Education and Literacy Programs. The CDE assures that this plan serves as an agreement between California and the federal government under WIOA Title II, AEFLA. The CDE agrees to administer the CSP in accordance with applicable federal laws and regulations, including the following certifications and assurances:

- 1. The plan is submitted by the State agency that is eligible to submit the plan;*
- 2. The State agency has authority under State law to perform the functions of the State under the program;*
- 3. The State legally may carry out each provision of the plan;*
- 4. All provisions of the plan are consistent with State law;*
- 5. A State officer, specified by title in the certification, has authority under State law to receive, hold, and disburse Federal funds made available under the plan;*
- 6. The State officer who is submitting the plan, specified by the title in the certification, has authority to submit the plan;*
- 7. The agency that is submitting the plan has adopted or otherwise formally approved the plan; and*
- 8. The plan is the basis for State operation and administration of the program;*

The CDE agrees to administer the WIOA Title II in accordance with applicable federal laws and regulations, including the following assurances.

- 1. The eligible agency will expend funds appropriated to carry out Title II of the Workforce Innovation and Opportunity Act (WIOA) only in a manner consistent with fiscal requirements under section 241(a) of WIOA (regarding supplement and not supplant provisions);*
- 2. The eligible agency will ensure that there is at least one eligible provider serving each local area, as defined in section 3(32) of WIOA;*
- 3. The eligible agency will not use any funds made available under Title II of WIOA for the purpose of supporting or providing programs, services, or activities for individuals who are not "eligible individuals" within the meaning of section 203(4) of WIOA, unless it is providing programs, services or activities related to family literacy activities, as defined in section 203(9) of WIOA;*
- 4. The Integrated English Literacy and Civics Education program under section 243(a) of WIOA will be delivered in combination with integrated education and training activities;*
- 5. The Integrated English Literacy and Civics Education program under section 243(a) of WIOA will be designed to (1) prepare adults who are English language learners for, and place such adults in, unsubsidized employment in in-demand industries and occupations that lead to economic self-sufficiency and (2) integrate with the local workforce development system and its functions to carry out the activities of the program; and*

6. *Using funds made available under Title II of WIOA to carry out a program for criminal offenders within a correctional institution, the eligible agency will give priority to serving individuals who are likely to leave the correctional institution within five years of participation in the program.*

Additional: California Department of Education General Assurances and Certifications for fiscal year 2015-16. <http://www.cde.ca.gov/fg/fo/fm/generalassurances2015.asp>

