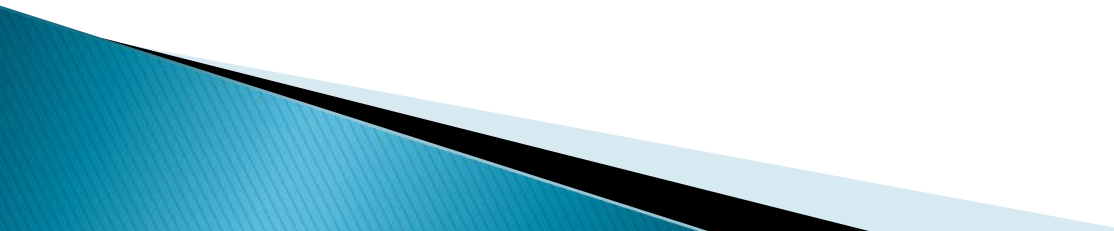


State, Regional, and Local Service Coordination

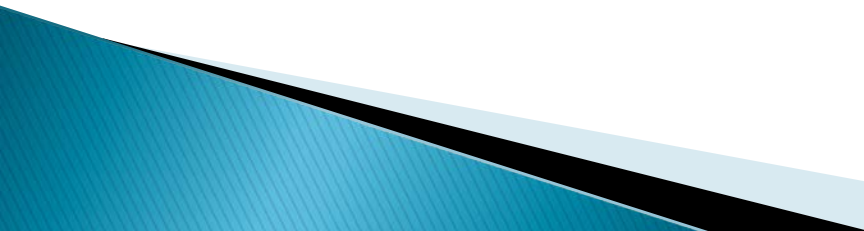
Workforce Innovation and Opportunity Act (WIOA)
Workgroup
April 1, 2015

Service Coordination Workgroup

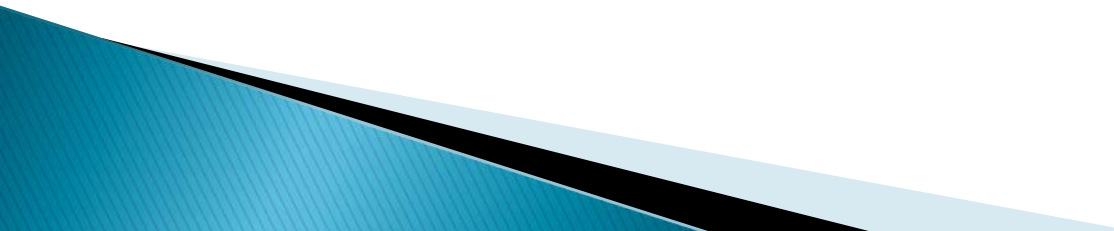
This group will meet to gather information and exchange ideas about service coordination to effectively implement WIOA in the state, regional, and local areas. Here, partners and potential partners will develop a roadmap using shared language, common knowledge, and shared goals to build the strategy and rationale for the state plan, and finally for WIOA implementation as a collaborative effort.



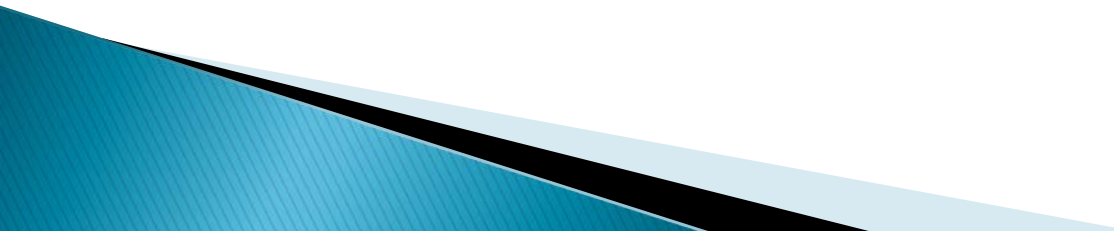
Meeting Agenda

- Background
 - WIOA Policy Shift
 - State Plan And Planning Process
 - What's In It For Me?
 - What Do You Want From Service Coordination?
 - How Could Your Clients Benefit?
 - Policy Discussion
 - Brief Summaries Of WIOA Program Strategies
 - Facilitated Discussion
 - Discuss Partnership
- 

Workgroup Goals for Today

- Discuss Requirements Of State Plan And Planning Process
 - Discuss What We Want From An Aligned System
 - Discuss Program Strategies Emphasized In WIOA
 - Identify Potential For Value-added Partnerships
- 

Background on Policy

- WIOA General Policy Agenda
 - System Alignment And Program Coordination
 - Responsiveness To Regional Labor Markets
 - Skills Investment For Upward Mobility
 - From “Work First” To Human Capital Investment
 - Labor Market Outcomes Linked To Training And Education
 - A Better Educated Workforce Leads To Prosperity For Both Workers And Employers
- 

PROCESS FOR PLANNING

We are working toward a Combined Plan

- Core programs (WIA, W-PA, Adult Ed., and Voc. Rehab.)
- Additional partner programs (CalWORKs, CalFresh, and Perkins)

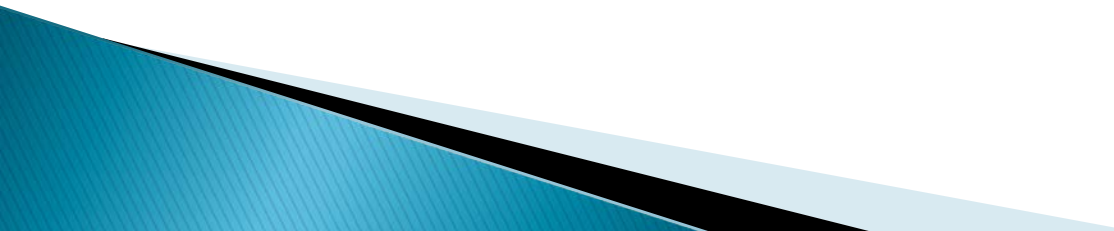
The WIOA Work Group has convened twice

Members of this workgroup represent agencies necessary for the strategic planning process

The workgroup has identified three learning communities:

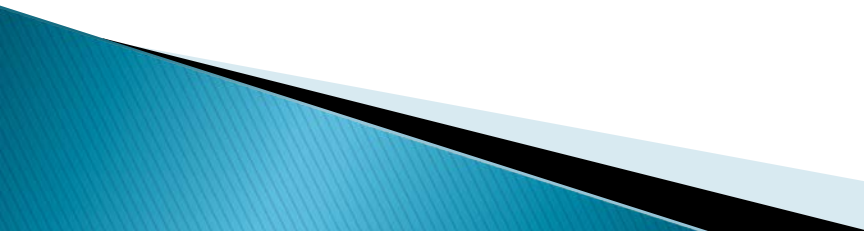
- Mapping the Field
- Data Sharing, System Performance, and Common Metrics
- State, Local, and Regional Service Coordination

In these learning communities we will work towards developing a shared vision and identify common program goals that will move us toward shared goals.

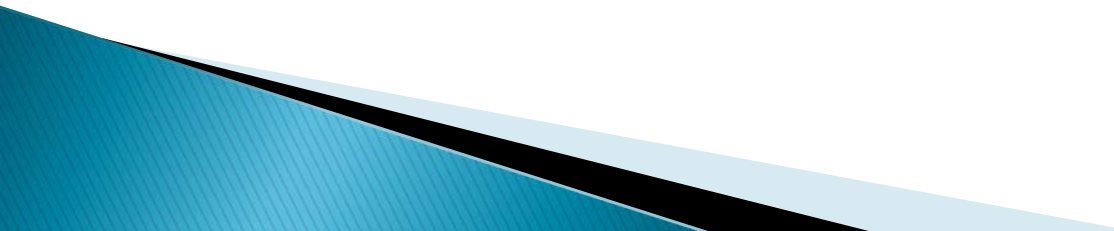


State Plan

The 2016-20 Plan Must Include:

- Vision
 - Goals
 - Background On Workforce, Economy, Populations Served
 - Regional Coordinated Service Delivery Plans
 - Core And Additional Partner Program Alignment
 - Identification Of Regions
 - Development Of One-stop Delivery System
 - Performance Accountability Measures
 - Career Pathways Strategies
 - Sector Strategies
- 

Local and Regional Title I Plans

- Must Align With The State Plan
 - Required Regional Coordination With State Program Partners
 - Describe Partner Roles And Resources
 - General Emphasis On Sector Strategies And Career Pathways
- 

State, Regional, and Local Service Coordination: Set One Facilitated Discussion

What do you want from a Coordinated System?

How Could Clients, Customers, Consumers,
Students, Participants, Workers, and Employers
Benefit from a Coordinated Service Delivery?

How Could Your Program Better Succeed?

What Does a Combined State Plan that Supports
your client population and program needs look like?

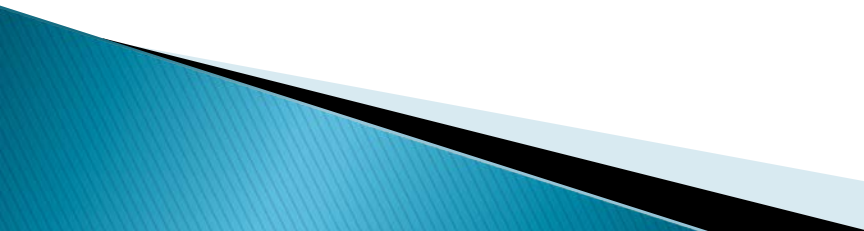


Common Program Strategies

Partnering In Sector Strategies

- Organizing Industry To Strategize/Address Common Workforce Needs
- Organizing Workforce/Education Professionals To Provide Training And Education To Meet Industry Needs
- Developing A Plan To Connect Job Seekers With Relevant Skillsets To Industries That Are Hiring

Purpose: Ensure Training Program Are Relevant To The Economy



Common Program Strategies

Building Career Pathways

- Progressive Skills Development
- Each Level Of Development Has Earnings Impact (Stackable Credentials)
- Multiple Entry And Exit Points (On And Off Ramps)

Purpose: Access, Flexibility, Facilitated Navigation Of Training And Education Programs

Common Program Strategies

Utilizing “Earn-and-learn”

- Paid Work While Learning Skills
 - Apprenticeships
 - On-the-job Training (OJT)
 - Subsidized/Transitional Employment
 - Paid Internships

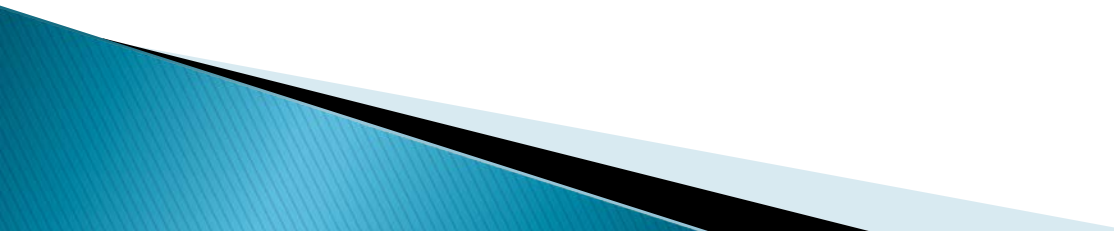
Purpose: Simultaneous Access To Income And Training For Those Who Cannot Afford Full Time Education

Common Program Strategies

Organizing Regionally

- Value-added Partnerships (Both Sides Gain)
- Partnerships Based On Program Specialization/Core Competencies

Purpose: Economies Of Scale, Gains To Exchange, Labor Markets Are Regional, Industry Is Organized Regionally



Common Program Strategies

Providing Supportive Services

- Dealing With Obstacles Faced By Clients, Customers, Consumers, Students, Participants, Workers
 - Subsidized Childcare
 - Subsidized Transportation
 - Books, Uniforms, Equipment
 - Counseling
 - Tutoring/Mentoring

Purpose: Removing Barriers To Program Completion And Employment



Common Program Strategies

Creating Cross-system Data Capacity

- Diagnostic Data To Understand Labor Markets
- Research Data To Know What Works
- Performance Data To Ensure Success And Foster Accountability

Purpose: Effective Use Of Resources




Common Program Strategies

Integrating Service Delivery & Braiding Resources

- Each Partner Has Something To Contribute
- Everyone Has Limited Resources
- We Share Common Goals

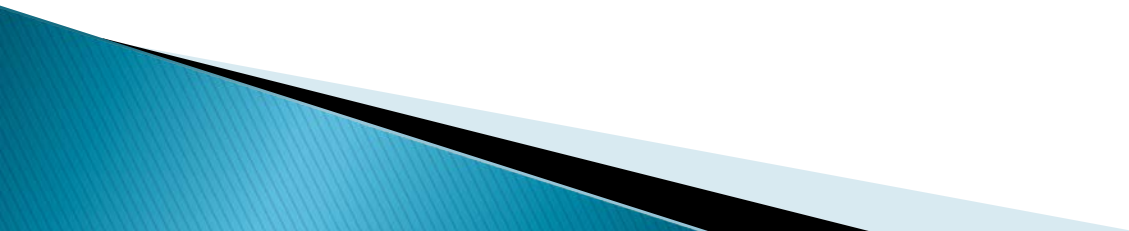
Purpose: Optimize Limited Resources And Make Use Of Program Specialization To Better Serve Individuals



State, Regional, and Local Service Coordination: Set Two Facilitated Discussion

Which strategies fit or do not fit with your program and why?

How could the outlined program strategies improve outcomes for your client population and program?



State, Regional, and Local Service Coordination: Set Three Facilitated Discussion

What do you need and want from your partners across the table?

What core competencies, skills, and/or program aptitudes do you bring to the table that you can offer your partners?

What is the value proposition for a regionally coordinated service delivery model?



Next Steps

Discuss This Meeting Content With Your Colleagues and Your Leadership

Revisit the Discussion Questions and Responses

With Your Stakeholders and Leadership Develop Measureable Program Goals You Want to See in the State Plan

Come to the Next Meeting With Concrete Suggestions for Coordinated Service Delivery

