

ANNUAL RESPONSE TO CALIFORNIA STATE AUDITOR RECOMMENDATION #2 DATED 9/22/15

Since the September 2014 response, the CWIB has continued to implement its 5-year strategic workforce development plan, which was approved by the United States Department of Labor, Employment and Training Administration (DOLETA) on 6/7/13 (The plan can be downloaded from the CWIB website:

http://cwdb.ca.gov/plans_policies_state_plans.htm). This plan satisfied the state statutory requirements (SB 293) and WIA state plan requirements identified by the CSA in its recommendation:

- The CWIB collaborated with state and local workforce investment partners in developing the plan;
- The plan identified the roles and responsibilities of CWIB, EDD and other workforce partners;
- The plan established definitions of quality workforce services through the creation of criteria for High Performing Local Boards (WSD Directive [12-14](#)); and
- The plan identified federal and state performance measures for evaluating the effectiveness WIA-funded activities.

The implementation of the additional state measures continues to be delayed due to the implementation of the WIA replacement legislation - the Workforce Innovation and Opportunity Act (WIOA). WIOA adds additional performance measures related to services to employers and postsecondary credential attainment. These new WIOA performance measures are similar to the additional state measures approved by the CWIB in 2013. The CWIB and EDD are continuing to work with DOLETA over the next 10 months to prepare the CalJOBSSM system for the implementation of the new WIOA performance measures and goals on July 1, 2016.

WIOA requires states to develop a new state plan that must be submitted to DOLETA in March 2016. DOLETA has issued proposed WIOA implementing regulations for the content of the new WIOA state plan. Through its WIOA Implementation Workgroup, the CWIB is actively working with EDD, Adult Education and Literacy, Vocational Rehabilitation core program partners and other stakeholders to:

- Establish clear roles and responsibilities pertaining to the CWIB, EDD, Adult Education & Literacy, Vocational Rehabilitation and other state and local workforce partners;
- Agree on clear definitions for terminology that will be used in the 2016-2020 WIOA state plan, such as quality services across all four core programs;
- Determine if the additional performance measures approved by the CWIB in 2013 are still relevant and necessary for evaluating the efficiency and effectiveness of WIOA-funded programs and activities, given the additional performance measures required by WIOA ; and
- Identify the process for incorporating the additional WIOA required data elements as well as any relevant additional state measures to the Web-based systems of the EDD, Adult Education & Literacy and Vocational Rehabilitation programs and for the exchange of data between these programs and the CWIB to facilitate the development and implementation of performance measures that are specific to California.

AB 2148 (Mullin, Statutes of 2014) requires the CWIB to develop an annual workforce “metrics dashboard” that compares common training and employment services outcomes across several state and federal programs. The metrics dashboard will provide cross-system reports on training completion, credential and degree attainment, and participant earnings. It will also provide demographic breakdowns by race, ethnicity, age, gender, and veteran status and will provide data on outcomes in different industry sectors. Through its

Data Sharing, Performance and Common Metrics workgroup, the CWIB is discussing with its partners how to better connect performance to policy through the implementation of AB 2148 cross-system metrics dashboard and the implementation of the WIOA common metrics. To measure policy objectives and achieve programmatic accountability, this workgroup is discussing how data across and within systems is collected and reported. This metrics dashboard will include WIOA performance data.